Hik-Connect Mobile Client Software (Android)

User Manual

V1.3.0

UD03013B

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About this Manual

This Manual is applicable to Hik-Connect Mobile Client Software.

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website (http://overseas.hikvision.com/en/).

Please use this user manual under the guidance of professionals.

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Chapter 1 Introduction

1.1 Overview

The Hik-Connect mobile client software (Android) V1.3.0 is designed for the phone based on the Android 4.0 or above, which can generally manage Hivision products. By adopting the Hik Cloud P2P function, it is easy for you to remotely control NVRs, DVRs, network cameras, indoor stations and security control panels.

The Hik-Connect mobile client software (Android) V1.3.0 also provides the cloud service for managing cloud account and the added devices.

With this APP installed in your phone (Android), you are able to log onto the Hikvision devices via Wi-Fi, 3G or 4G.

Notes:

- Wi-Fi, 3G or 4G access service must be supported by the phone (Android).
- Network traffic charges may be produced when using the mobile software. Please refer to the local Internet Service Provider.

1.2 System Requirements

Android 4.0 or above.

1.3 Conventions

In order to simplify the description, we define the “Hik-Connect mobile client software (Android)” as “software” and “DVR”, “NVR”, “encoder”, “network camera”, “network camera”, etc. as “device” in the following chapters.

Chapter 2 Software Installation and Uninstallation

Steps:

1. Log onto the **Google Play**.
2. Input “Hik-Connect” to search the mobile client software.
3. Download and install it on your phone.
4. After installing the software, tap to run the software.

   If you want to uninstall the software, tap and hold the icon on your phone until the icon turns to . Tap to uninstall the software.

Chapter 3 User Registration and Login

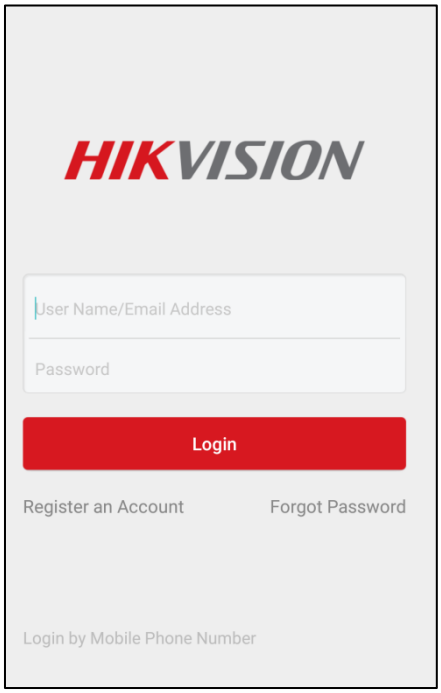
3.1 Registering the Software

When you use the software for the first time, you should register a Hik-Connect account.

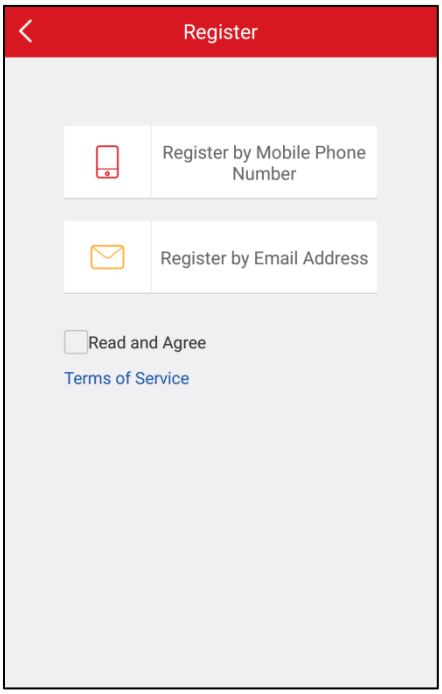
Task 1: Registering by Mobile Phone Number

Steps:

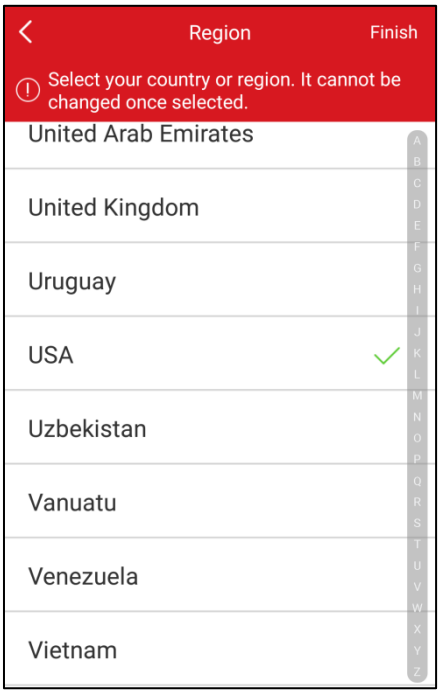
1. Tap the icon to run the software.



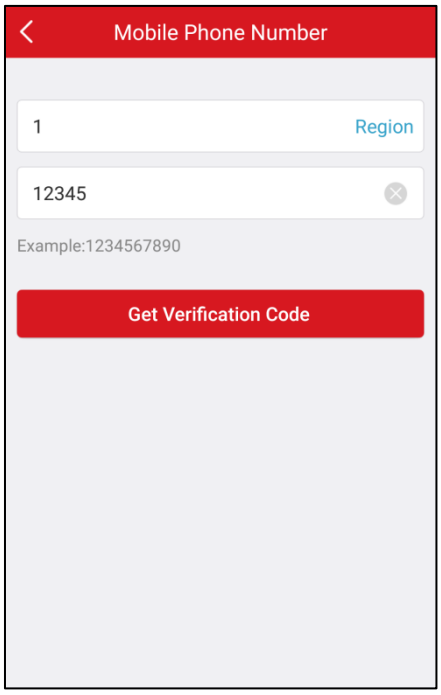
2. Tap **Register an Account** in the login interface.
3. Tap **Terms of Service** to read the agreement.
4. Check **Read and Agree** to accept the agreement.
5. Tap **Register by Mobile Phone Number**.



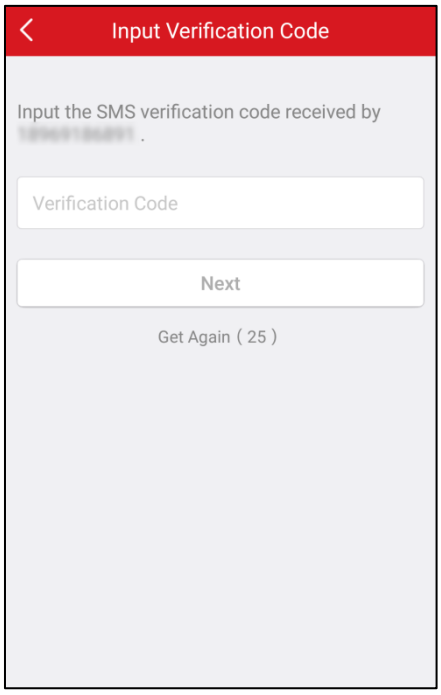
6. Select a target region in the Region interface.
   Notes:
   - The region cannot be changed once you have selected.
   - You should select an accurate region. Or it may affect the software operation.
7. Tap **Finish** at the upper-right corner of the interface.



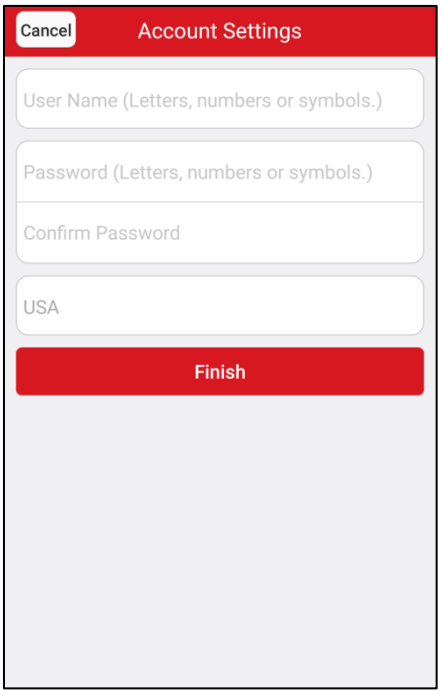
8. Input your mobile phone number in the Mobile Phone Number interface and tap **Get Verification Code**. The verification code will be sent to your mobile phone.
   Note: You can also tap **Region** to change the region.



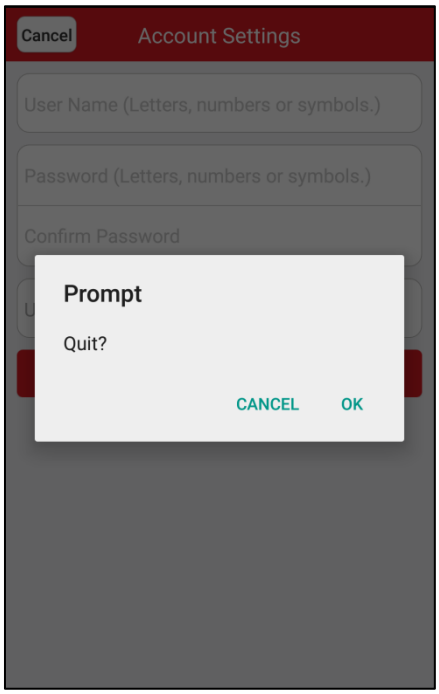
9. Input the received verification code in the box and tap **Next**.
   Note: The SMS may be delayed. If no messages received, tap **Get Again** after 60s to receive the verification code again.



10. Input a user name and a password. And confirm the password in the Account Settings interface. Tap **Finish** to complete registering.
    Or tap **Cancel** at the upper-left corner of the interface and tap **OK** in the pop-up window to cancel the registering.



Or tap the **Cancel** at the upper-left corner of the interface and tap **OK** in the pup-up window to cancel the registering.



Note: You can change the password in the More interface after login. For details about changing password, see Changing Password in *Section 8.2 Managing the Account.*

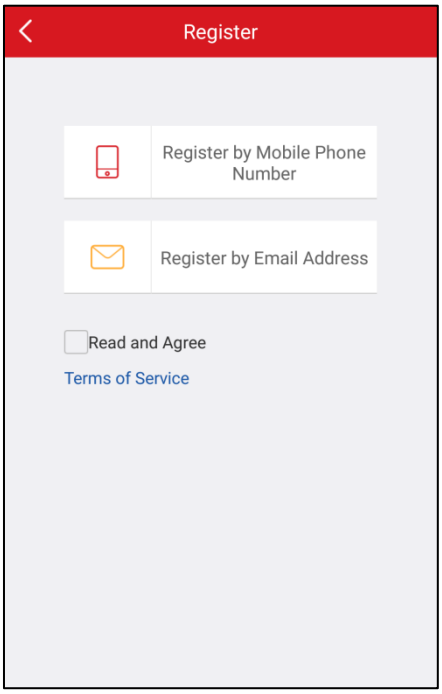
- A user name cannot contain any of the following characters: / \ : * ? “ < > |. And the length of the password cannot be less than 6 characters.
- For your privacy, we strongly recommend setting the password to something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product.

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

Task 2: Registering by E-mail Address

Steps:

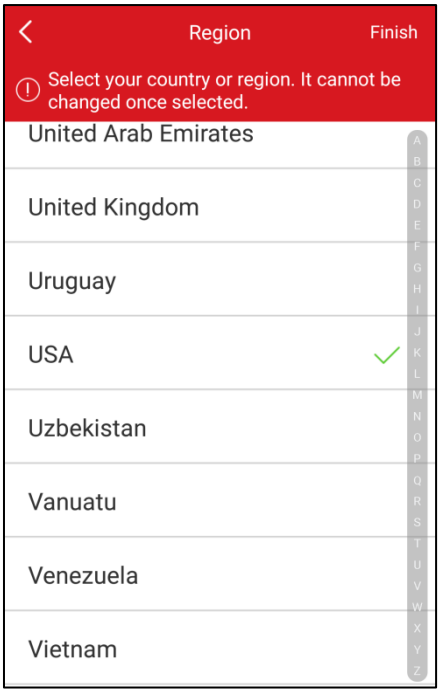
1. Tap **Register by E-mail Address**.



2. Select a target country or region and tap **Finish** at the upper-right corner of the interface.

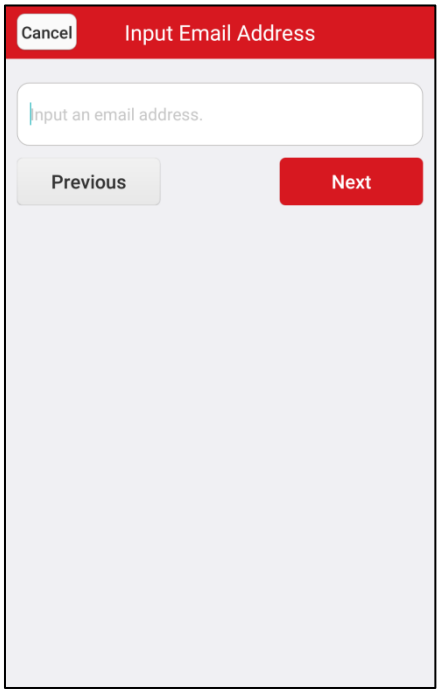
   Notes:

   - The country or the region cannot be changed once you have selected.
   - You should select an accurate country. Or it may affect the software operation.

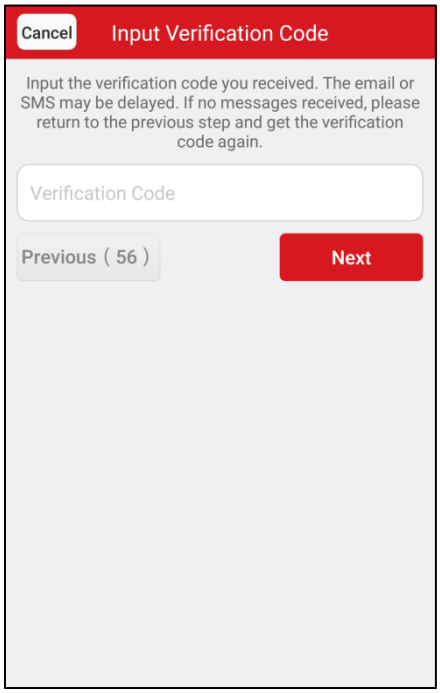


3. Input your email address and tap **Next**. The verification code will send to the target email address. Or tap **Previous** to go back to the previous step.

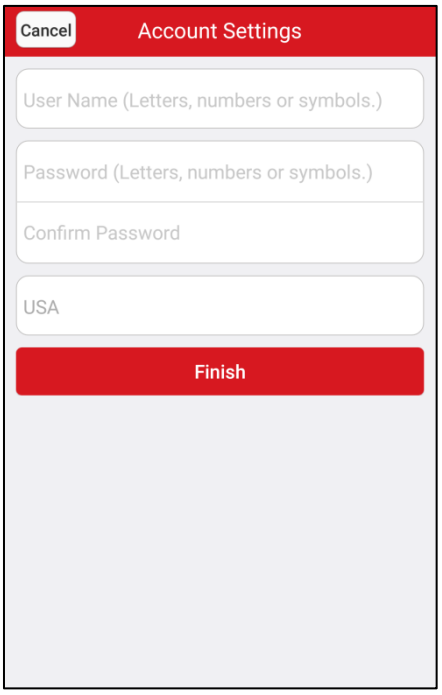
Or tap **Cancel** to cancel registering.



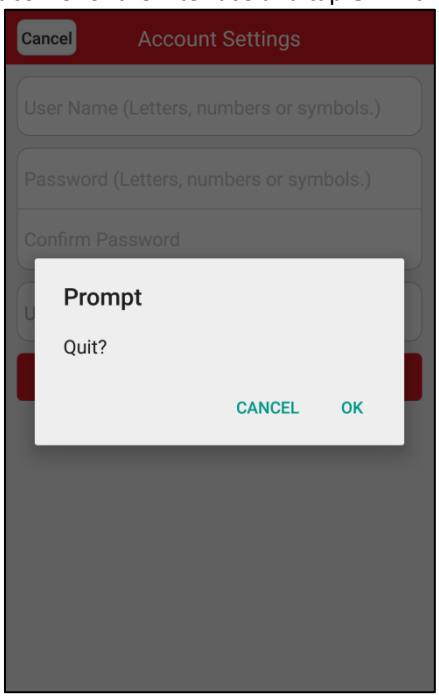
4. Input the received verification code in the Verification Code box and tap **Next**.
   Or tap **Previous** after 60s to return to the previous step.
   Or tap **Cancel** at the upper-left corner of the interface to cancel the registering.
   Note: The email may be delayed. If no emails received, tap **Previous** after 60s. Perform steps 3 and 4 again to receive and input the verification code.



5. Input a user name and a password. And confirm the password in the Account Settings interface.
6. Tap **Finish** to complete registering.



Or tap **Cancel** at the upper-left corner of the interface and tap **OK** in the pop-up window to cancel registering.



You can change the password in the More interface after login. For details about changing password, see Changing Password in *Section 8.2 Managing the Account*.

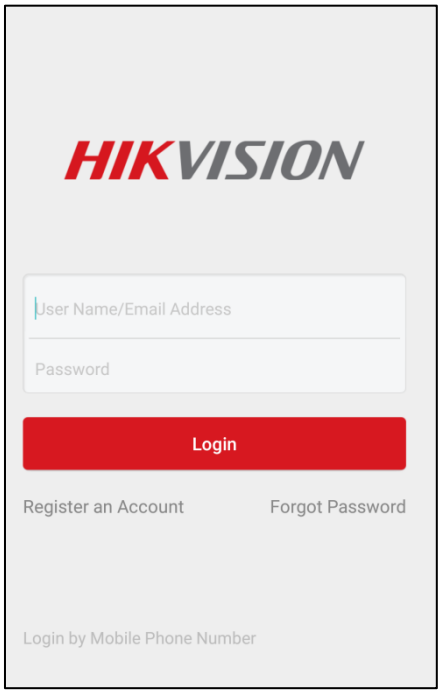
- A user name cannot contain any of the following characters: / \ : * ? “ < > |. And the length of the password cannot be less than 6 characters.
- For your privacy, we strongly recommend setting the password to something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product.
- Proper configuration of all passwords and other security settings is the responsibility of the installer

and/or end-user.

3.2 Login

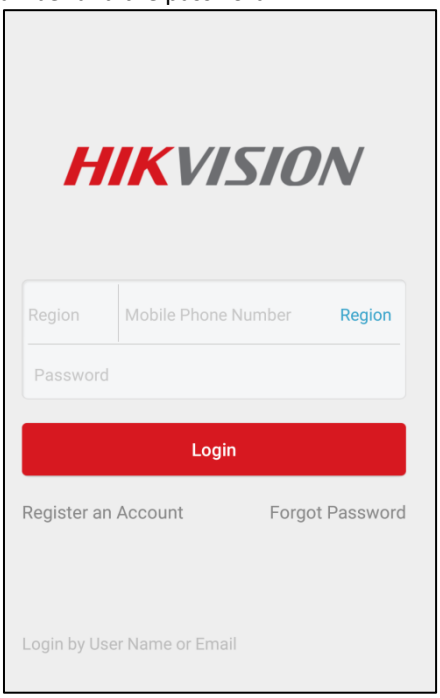
Steps:

1. Tap the icon to run the software.
2. Input the registered user name or email address. And input the password.

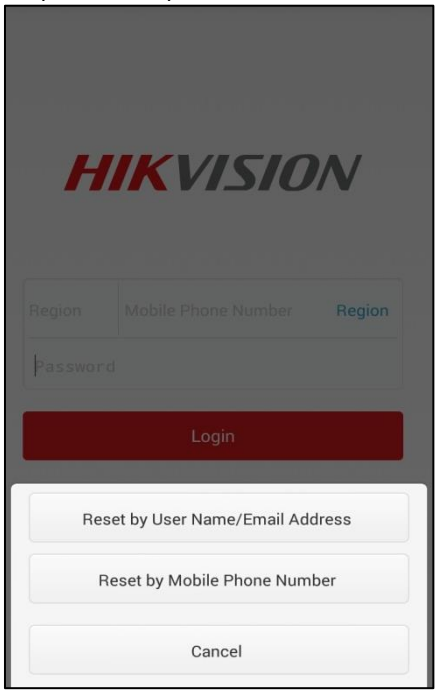


Or

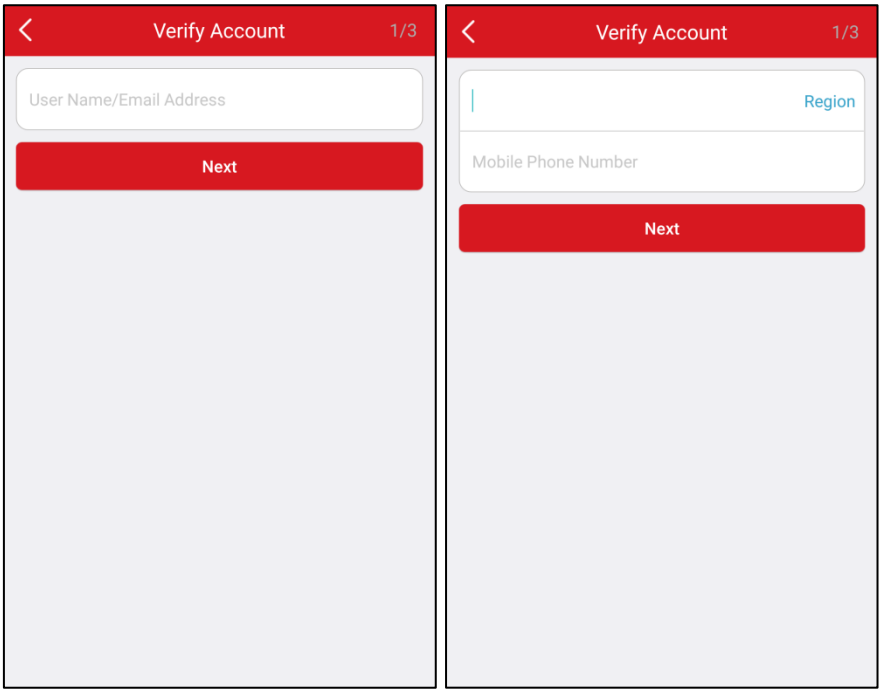
1) Tap **Login by Mobile Phone Number** at the bottom of the interface to change the login type.
2) Enter the region code or tap **Region** to select the target region code.
3) Input the mobile phone number and the password.



3. Tap **Login** to enter the main interface.
   If you forget the password, you can
   1) Tap **Forgot Password**.
   2) Tap **Reset by User Name/Email Address** or **Reset by Mobile Phone Number**.
      Or if you want to cancel the operation, tap **Cancel**.

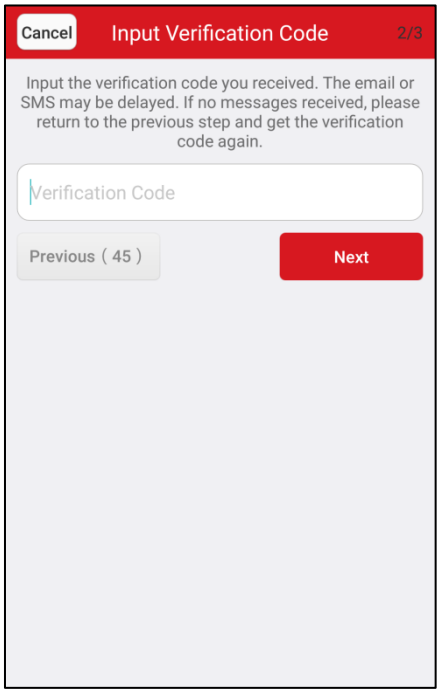


   3) Enter the user name or the email address if you choose Reset by User Name or Email Address in the Verify Account interface.
      Or enter the mobile phone number if you choose Reset by Mobile Phone Number in the Verify Account interface.

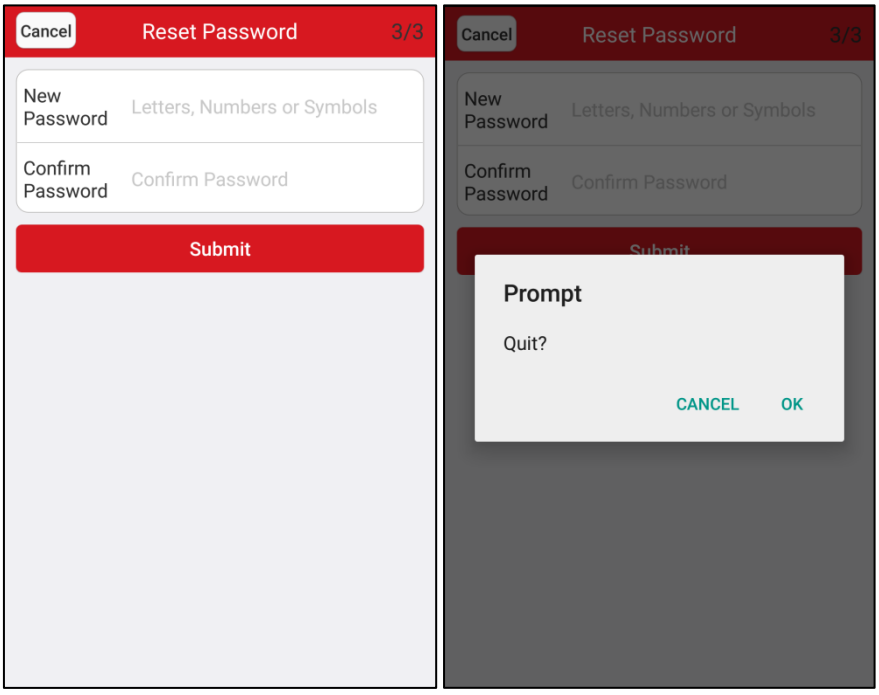


   4) Tap **Next**. A verification code will be sent to your registered phone or the email address.
   5) Input the verification code in the next interface and tap **Next**.
      Or tap **Previous** after 60s to return to the previous step.

Or tap **Cancel** to cancel the operation.



6) Input a new password and confirm the new password in the Change Password interface.
7) Tap **Submit** to complete password reset.
Or tap **Cancel** at the upper-left corner of the interface and tap **OK** to cancel the operation.



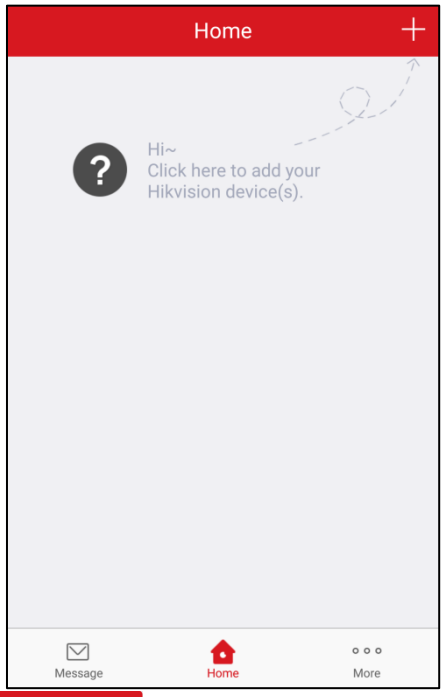
- For your privacy, we strongly recommend setting the password to something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product.
- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

3.3 Logout

Before you start:
You should login to the software.
Steps:

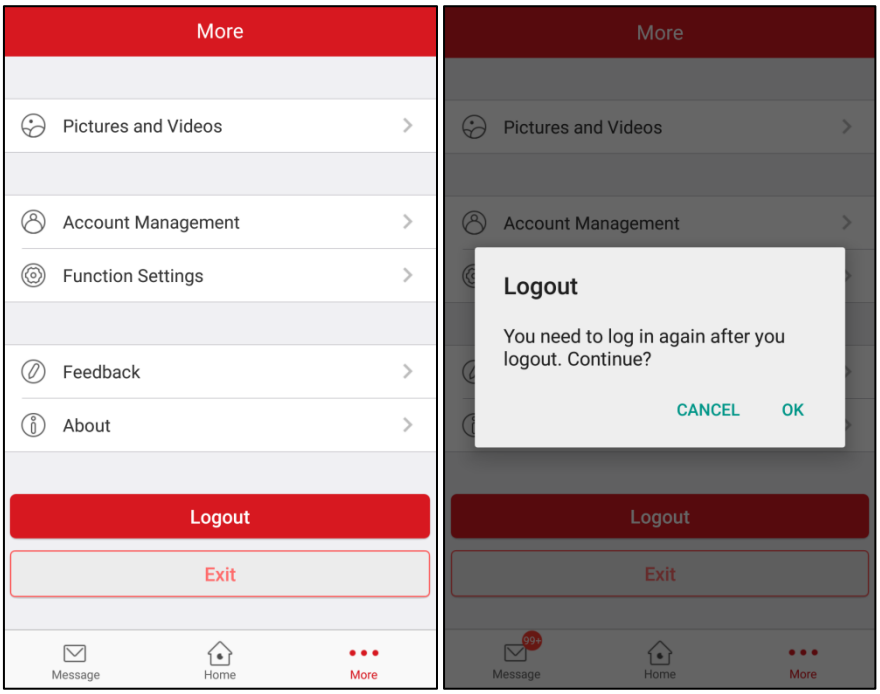
1. In the main interface, tap the icon

.



2. Tap the button

in the More interface.
3. Tap **OK** in the pop-up message box to logout.
Or you can cap **Exit** to exit the software.



Chapter 4 Device Management

Purpose:
You need to add a device before managing the live view, the playback, etc.
Before you start:
Make sure that the device DHCP and Hik Cloud P2P are enabled.
By default, the DHCP and the Hik Cloud P2P of the Hikvision devices are enabled. If the DHCP and Hik Cloud P2P are disabled, you need to enable them manually.
For detailed information about enabling Hik Cloud P2P, refer to *Section 4.5 Enabling DHCP* and *Section 4.6 Enabling Hik Cloud P2P*.

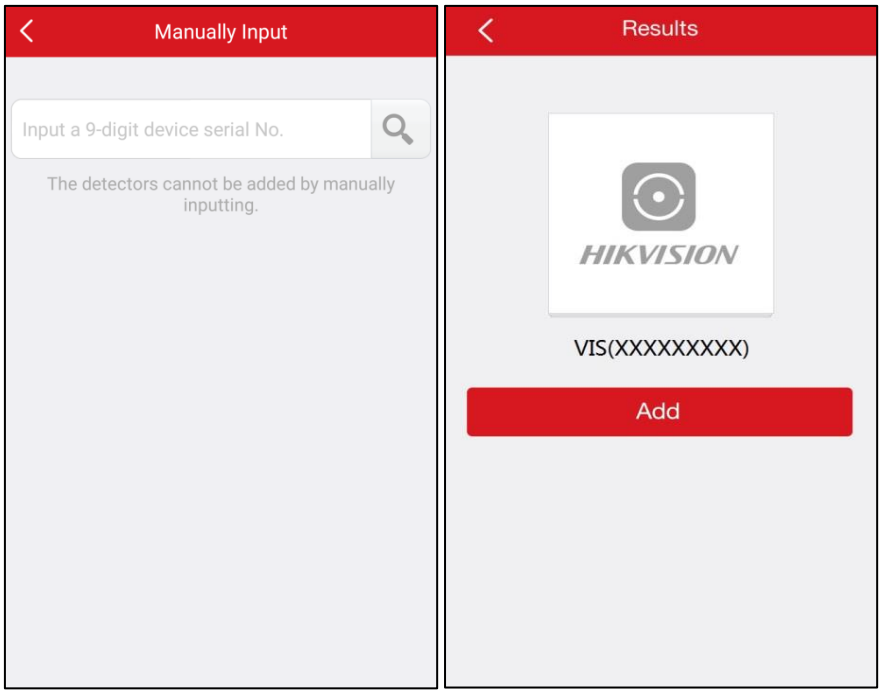
4.1 Adding a Device

Purpose:
Add Hikvision devices on the software to manage the live view, playback, and other functions.
Before you start:
For adding the indoor station of the video intercom and the security control panel, activate them before adding.
Make sure the device is powered on.
Steps:

1. Tap the home icon Home at the bottom of the interface.
2. In the Home interface, tap the icon at the upper-right corner.
3. Scan the device QR code.
   Note: Normally, the QR code is on the back cover of the device.

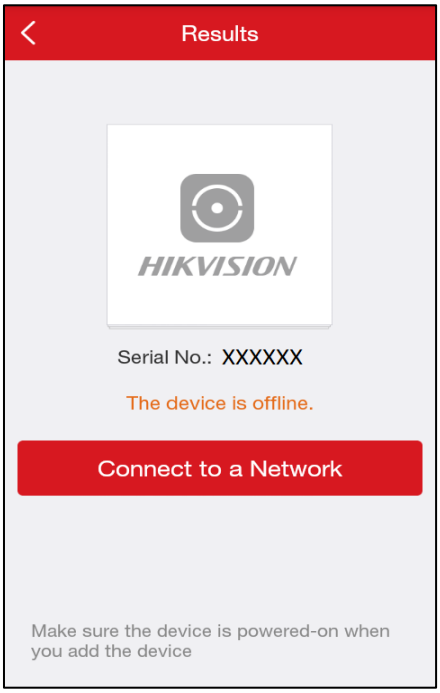
Or

1) Tap the icon at the upper-right corner and input the device serial No. manually.
2) Tap the icon to search.
   Note: The detectors cannot be added by manually inputting.



If the device is offline,

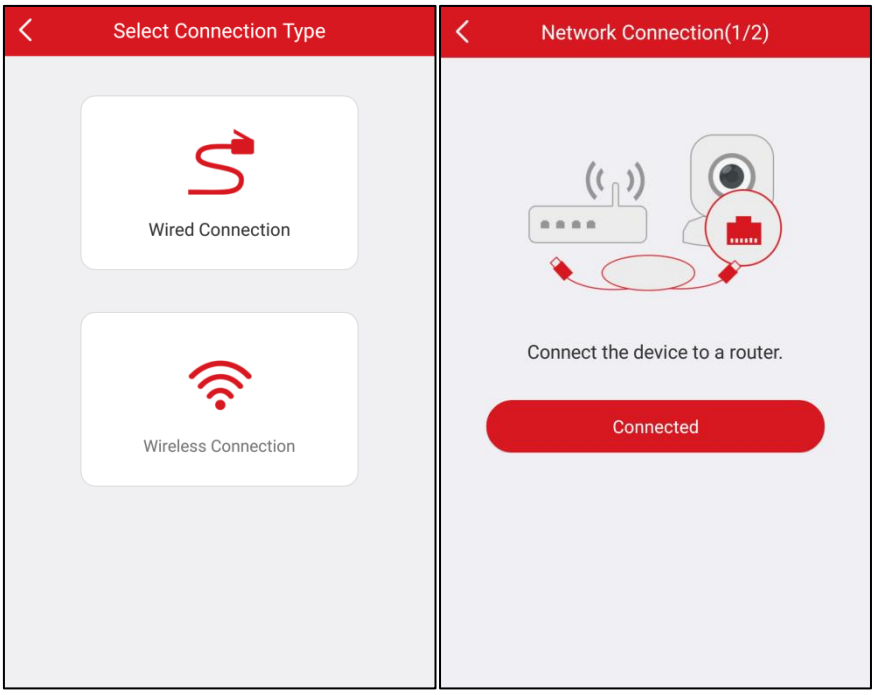
1) Tap **Connect to a Network**. You can choose Wired Connection or Wireless Connection.



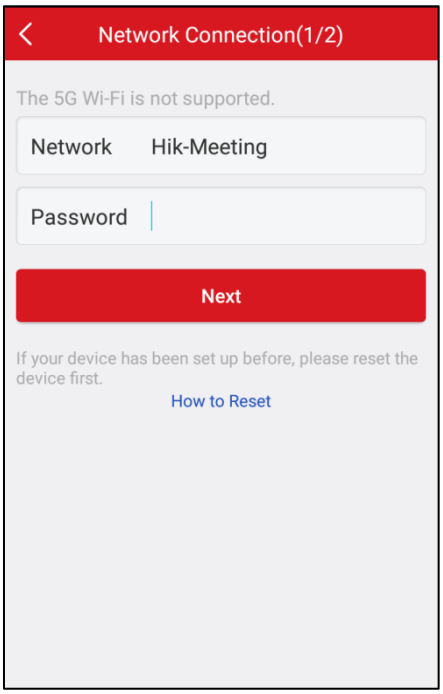
2) If you choose Wired Connection, tap **Connected** to connect to the network.

Notes:

- You should connect the device to a router.
- Make sure the device is powered on.



Or if you choose Wireless Connection, input the password in the Network Connection interface and tap **Next** to connect to the network.



Notes:

- If you choose wireless connection, you should turn on the phone Wi-Fi function and select a Wi-Fi to connect. The selected Wi-Fi name will be displayed on the Network Connection interface.
- Reset the device before you configure the device Wi-Fi connection if it is not the first time to use the device.
- Make sure the device is powered on.

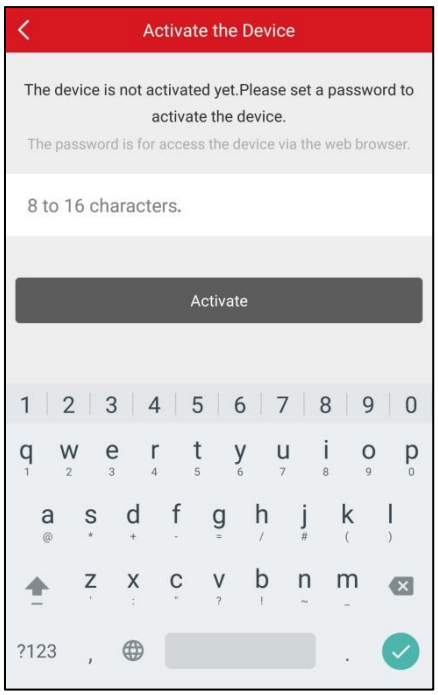
3) (Optional) If the device is not activated, you need to customize a password and tap **Activate** to activate the device.

Note:

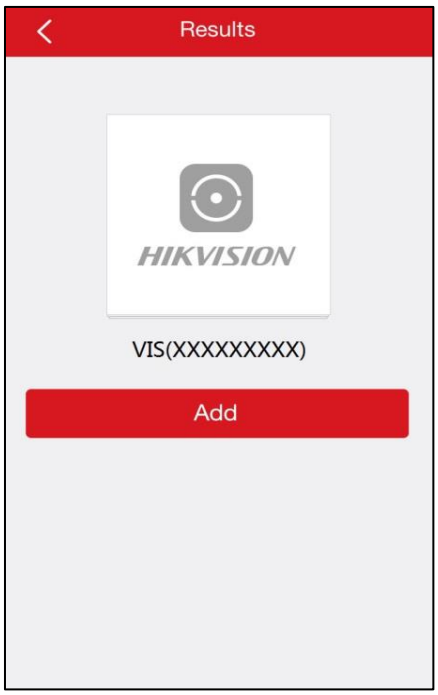
- The password is used for logging in the device via the web version, iVMS-4200, etc.

- The password should contain 8 to 16 characters with the combination of numbers, letters and symbols.

- For your privacy, we strongly recommend setting the password to something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product.
- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.



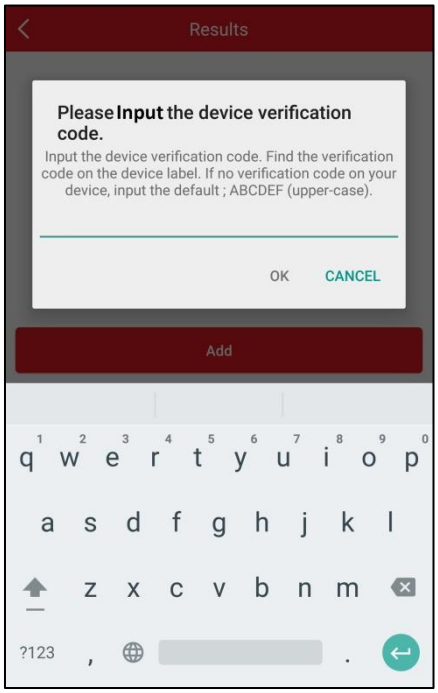
4. In the Results interface, tap **Add**.



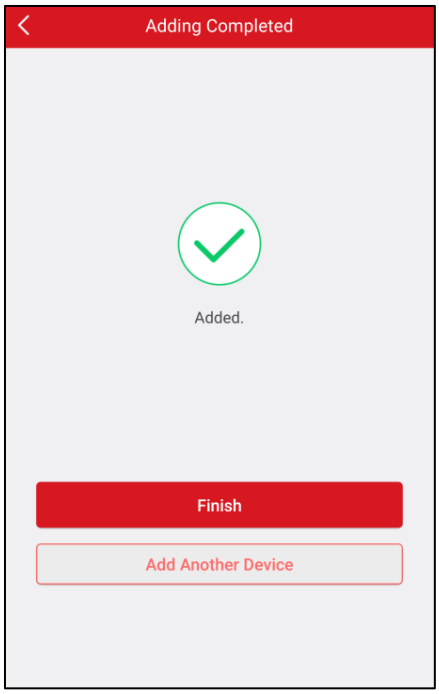
5. Enter the device verification code and tap **OK**.

Notes:

- You can find the device verification code on the device label. If there is no device verification code, input the default code ABCDEF.
- If you scan the device QR code to add, the verification code entering interface will not be popped up. The QR code includes the verification code information.



6. Tap **Finish** to finish the operation.
   Or tap **Add Another Device** to add more devices to the software.



Notes:

- For video intercom devices, when scanning the QR code or inputting the serial No. of the indoor station, the corresponding door station will be displayed in the software automatically. You cannot modify the indoor station name and the door station name.
- An indoor station can be linked to multiple door stations.

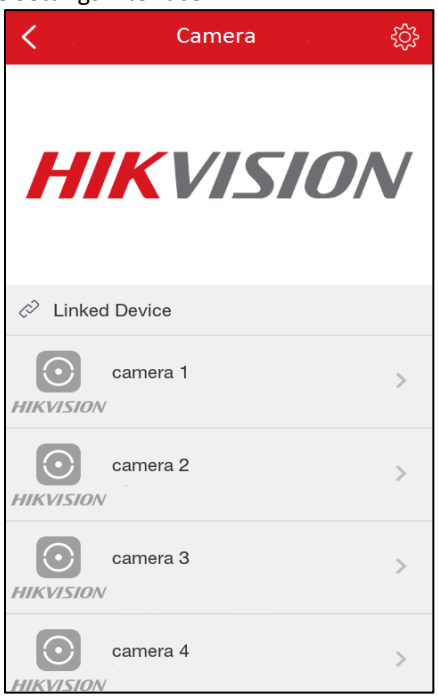
4.2 Managing the Device

4.2.1 Checking the Device Version

Steps:

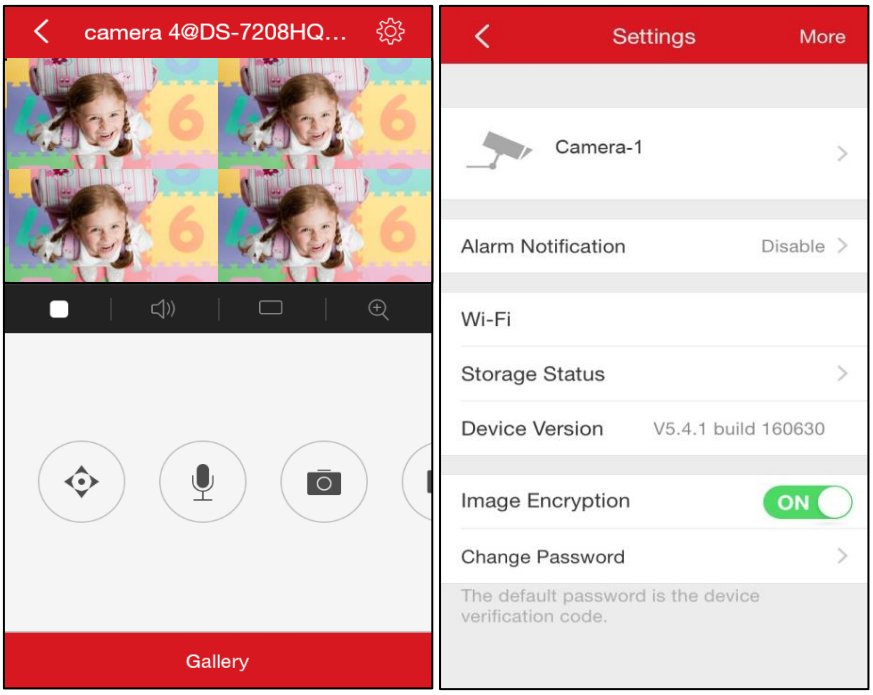
1. Tap the device name in the Home interface to enter the device configuration interface if there is only one channel under the device.

If there is more than one channel under the selected device, tap the device name and tap the icon at the upper-right corner to enter the Settings interface.



You can also

1) Tap the device screenshot to enter the live view interface.
2) Tap the icon at the upper-right corner to enter the device setting interface.

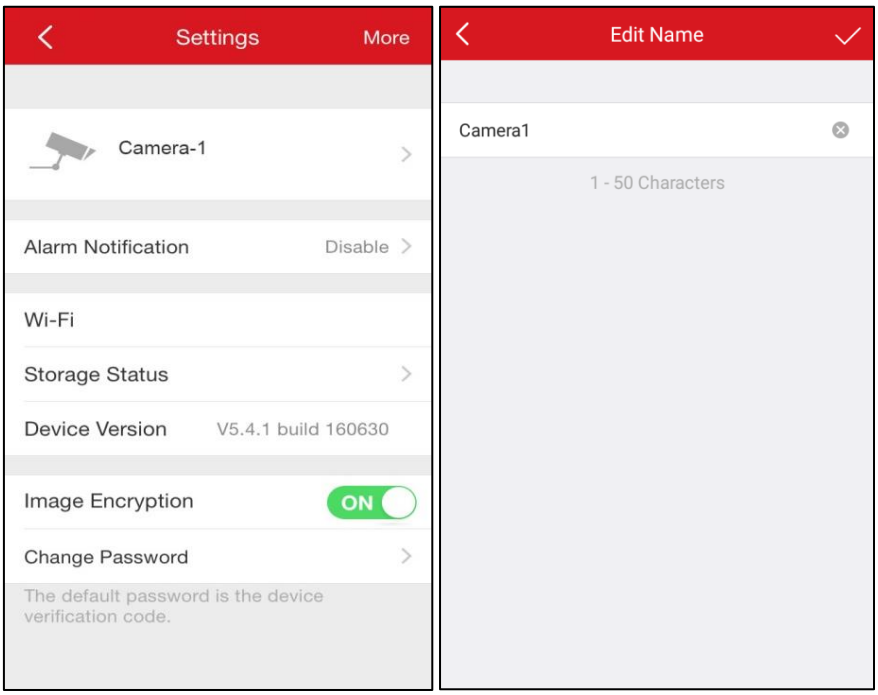


2. You can check the device version in this interface.

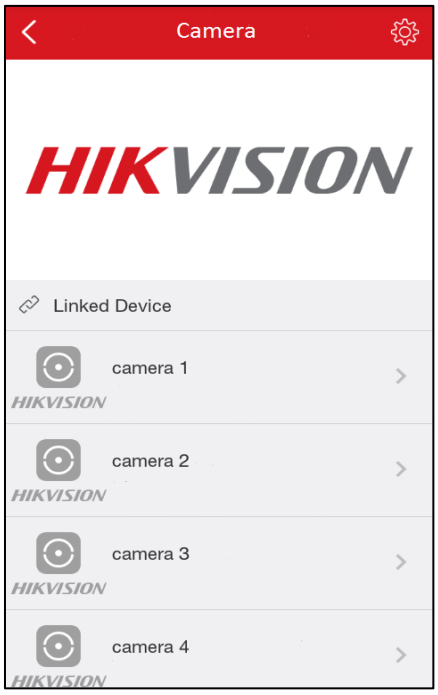
4.2.2 Editing the Device Name

Steps:

1. In the Settings interface, tap the device name to enter the Edit Device Name interface if there is only one channel under the device.
2. Edit the device name.



3. Tap ✓ at the upper-right corner to complete editing the device name.
   Or if there are two or more channels under the target device, you can
   1) Tap the device name in the Home interface to enter the linked device list interface.



2) Tap the icon and tap the device name to edit the device name.

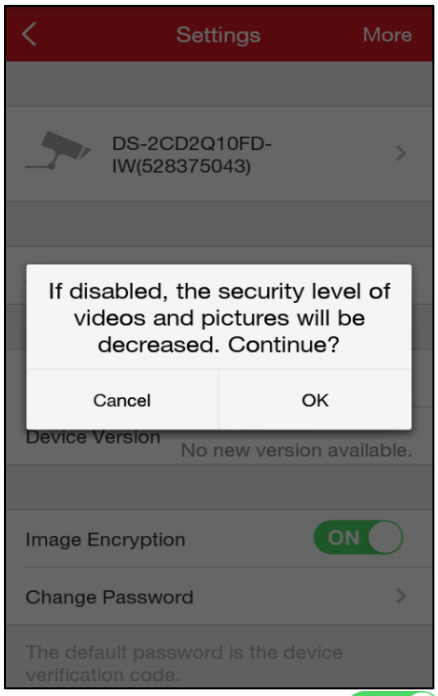
3) Tap to complete editing the device name.
Or you can also tap the target linked device in the linked device list and tap the linked device name to change the linked device name. Tap to complete editing.
Note: Up to 50 characters can be entered when editing the device name and the linked device name.

4.2.3 Enabling/Disabling the Image Encryption

If you enabling the Image Encryption, you should enter the password the first time you enter the live view interface or the playback interface.
If you change the phone to login the same account, you should enter the password again to perform the live view or the playback.

Steps:

1. Tap **ON** on the right of the Image Encryption row and tap **OK** in the pop-up window to confirm disabling. The icon OFF will turn to ON.

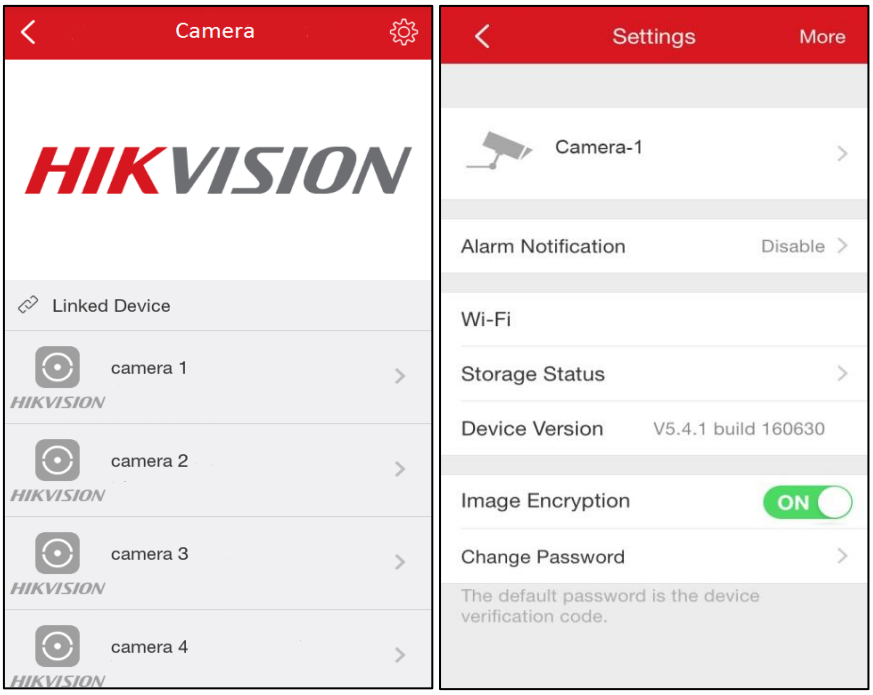


Or tap **OFF** on the right of the Image Encryption row. The icon ON will turn to the icon OFF.
Enter the device verification code. The verification code is located on the device label. If no verification code found, input the default code: ABCDEF.
Note: The Settings interface will display functions depending on different device types.

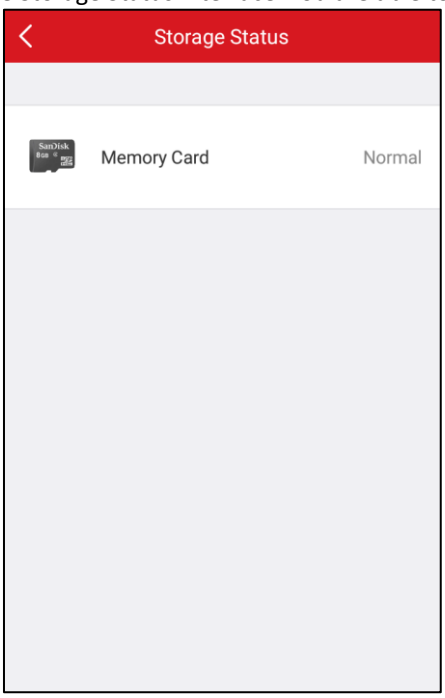
4.2.4 Checking Storage Status

Purpose:
You are able to check the device storage status.
Steps:

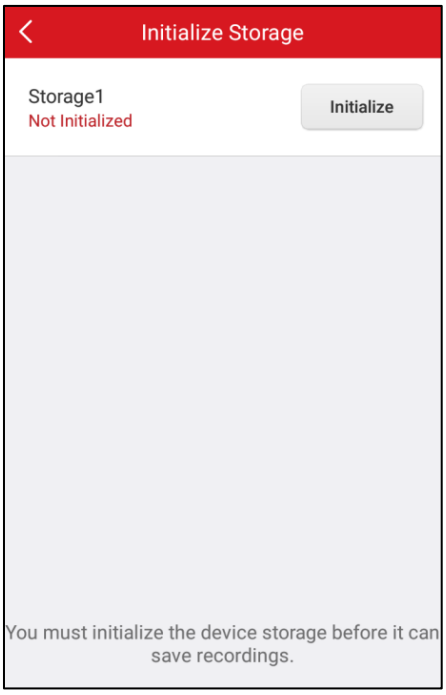
1. In the Settings interface, tap the device name to enter the Edit Device Name interface if there is only one channel under the device.
2. Or if there are two or more channels under the target device, you can
   1) Tap the device name in the Home interface to enter the linked device list interface.
   2) Tap the icon to enter the Settings interface.



3. Tap **Storage Status** to enter the Storage Status interface. You are able to check the memory card status.



If the memory card is not initialized, tap the Memory Card to enter the Initialize Storage interface and tap **Initialize** to initialize the memory card.



4.2.5 Changing Device Password

Steps:

1. In the Settings interface, tap **Change Password**.
2. Tap **Edit** to enter the Change Password interface.
3. Input the old password, the new password and confirm the new password in the box.
4. Tap to confirm password changing.

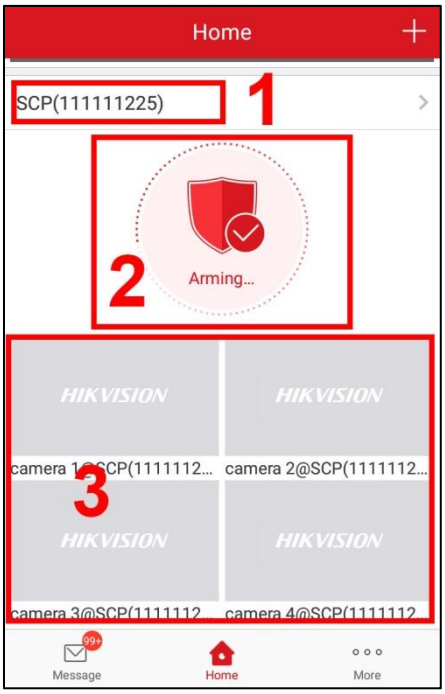
- A user name cannot contain any of the following characters: / \ : * ? “ < > |. And the length of the password cannot be less than 6 characters.
- For your privacy, we strongly recommend setting the password to something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product.

4.3 Managing Security Control Panel

Purpose:

You are able to manage the partition and the zone of the security control panel.

The following picture displays the Security Control Panel list in the Home interface.



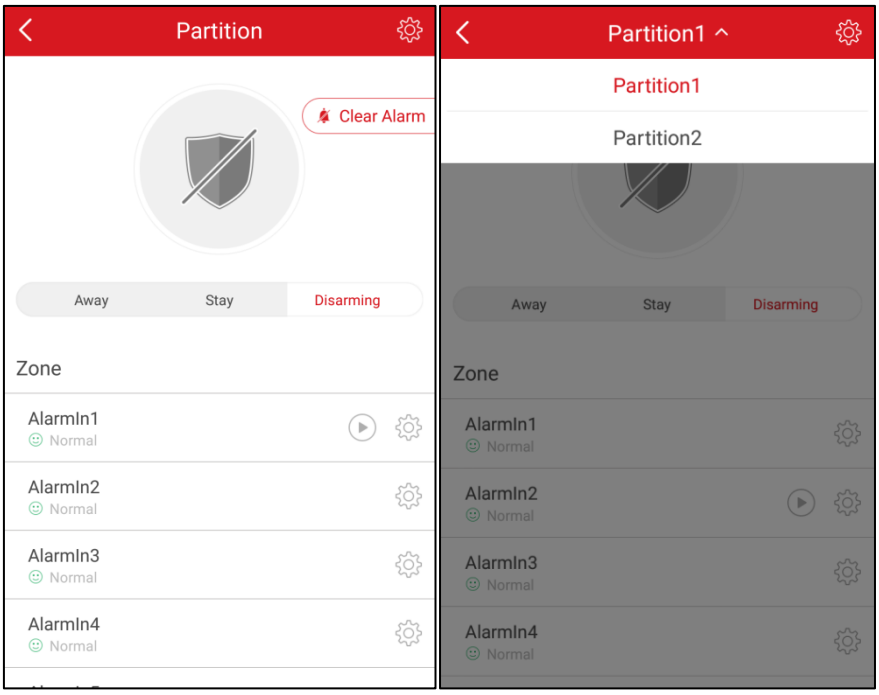
The following table describes each part of the security control panel in the list of the Home interface.

Table 4. 1 Description of Each Part of Security Control Panel

No.	Description		
1	Security Control Panel Name		
2	Device Status	Arming	
		Disarming	
		Offline	
3	Device Linked Cameras		

4.3.1 Configuring Partition Status

Tap the security control panel device status in the device list of the Home interface to enter the Partition interface. If the device contains more than one partition, you are able to change between different partitions at the top of the interface.



You can configure the partition status to **Away**, **Stay** and **Disarming**. It is also available to stop the alarm by tapping **Clear Alarm**.

Away: Enable the status when you are not in the partition.

Stay: Enable the status when you are in the partition.

Disarming: Enable the status when you do not want to arm the partition.

You are also able to check the Zone status, including Normal, Fault, Bypass, Normal Battery Voltage, Low Battery Voltage and Alarm.

4.3.2 Managing Zone

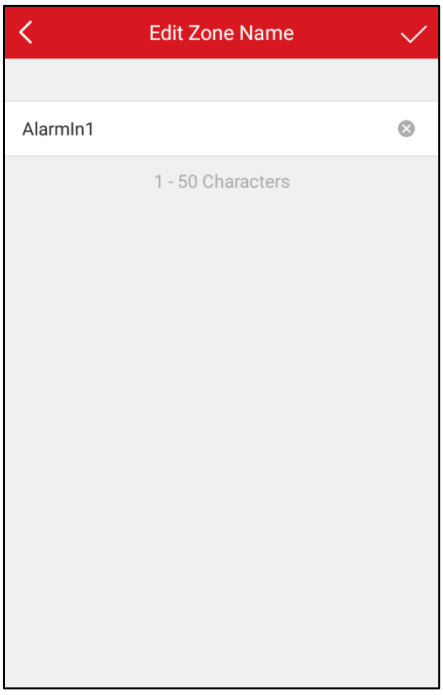
Purpose:

You are able to configure the zone name, the zone type, the detector type, the entering delay time, the exiting delay time, the zone bypass and the linked camera.

4.3.2.1 Configuring Zone Name

Steps:

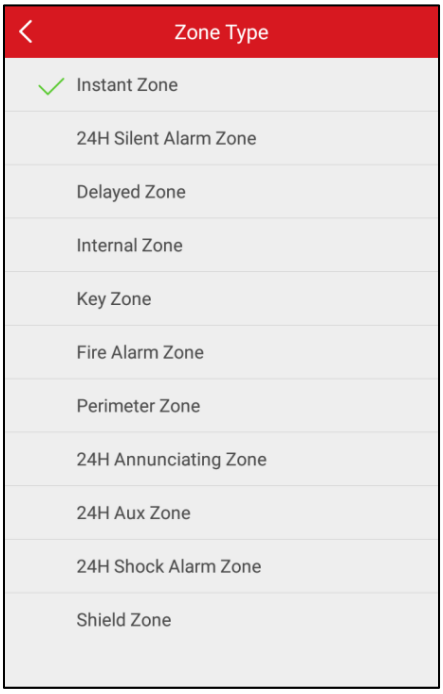
1. Tap the icon to enter the Settings interface.
2. Tap the zone name to enter the Edit Zone Name interface.
3. Edit the zone name and tap the icon .
   Note: 1 to 50 characters are allowed.
   Tap the icon to go back to the Settings interface.



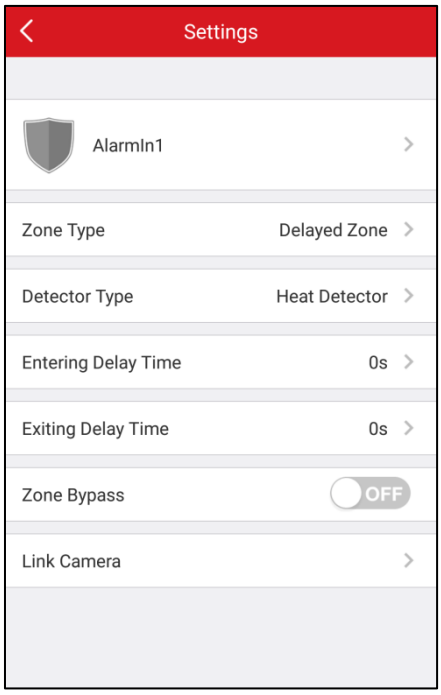
4.3.2.2 Configuring Zone Type

Steps:

1. Tap the icon to enter the Settings interface.
2. Tap the zone type to enter the Zone Type interface.
3. Select a zone type to determine the zone property.
4. Tap the icon to go back to the Settings interface.



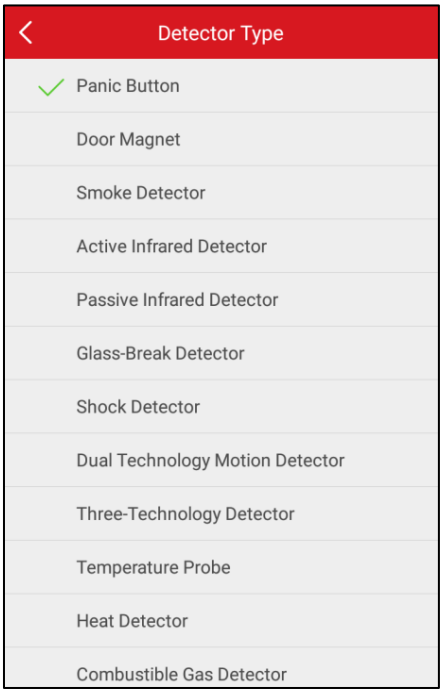
5. (Optional) If you select Delayed Zone, you are able to configure the Entering Delay Time and the Exiting Delay Time in the Settings interface.



4.3.2.3 Configuring Detector Type

Steps:

1. Tap the icon to enter the Settings interface.
2. In the Settings interface, tap Detector Type to enter the Detector Type interface.
3. Select a detector to determine the zone detector type.
4. Tap the icon to go back to the zone Settings interface.



4.3.2.4 Configuring Zone Bypass

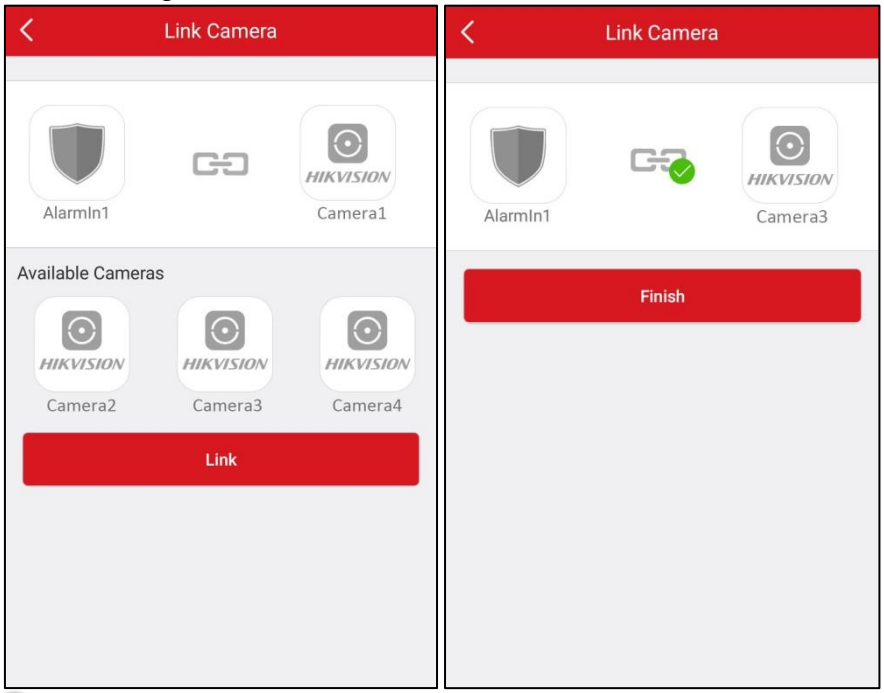
Purpose:
You are able to configure the zone to bypass if the zone detector is destroyed, offline, etc., to allow other zones working properly.
Steps:

1. Tap the icon to enter the Settings interface.
2. Tap the icon OFF / ON to enable/disable the zone bypass function.

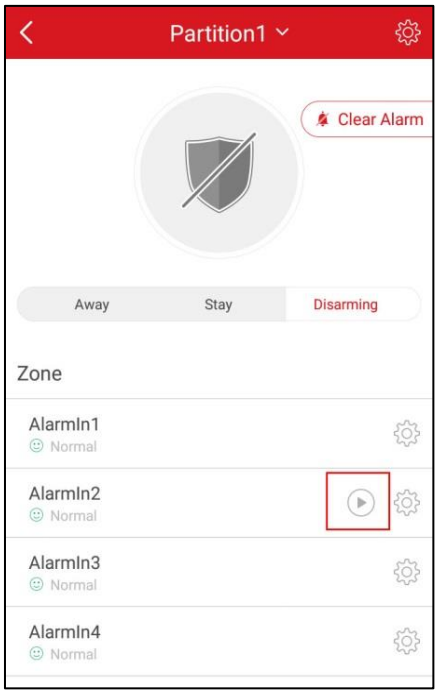
4.3.2.5 Linking Camera

Purpose:
You are able to link the camera to the zone for zone monitoring.
Steps:

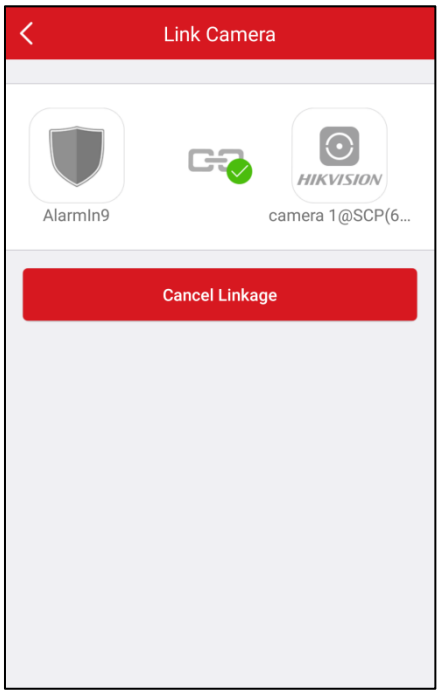
1. In the Settings interface, tap **Link Camera** to enter the Link Camera interface.
2. Tap a camera in Available Camera group. You are able to slide the camera group from left to right or from right to left to view the whole available cameras.
3. Tap **Link** to link the select camera to the zone.
4. Tap **Finish** to finish linking.



The icon will be displayed on the right of the target zone in the Zone list in the Partition interface after linking a camera. You are able to tap the icon to start live view of the linked camera.
For details about checking the live view of the linked camera, see *Chapter 5 Live View*.



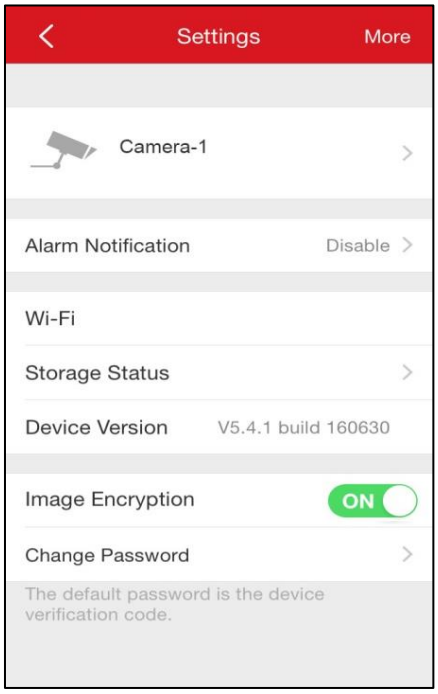
Or if you want to cancel the linkage, enter the Link Camera interface and tap **Cancel Linkage** to cancel the camera linkage.



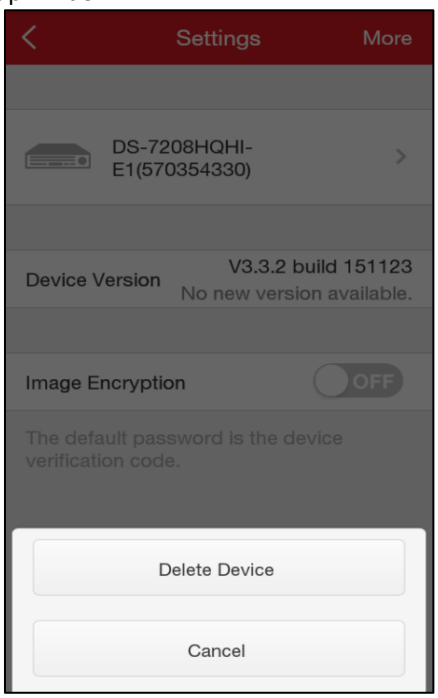
4.4 Deleting a Device

Steps:

1. In the Settings interface, tap **More** at the upper-right corner of the interface.



2. Tap **Delete Device** in the pop-up window.



Note: When deleting the indoor station, the corresponding door station will be deleted.

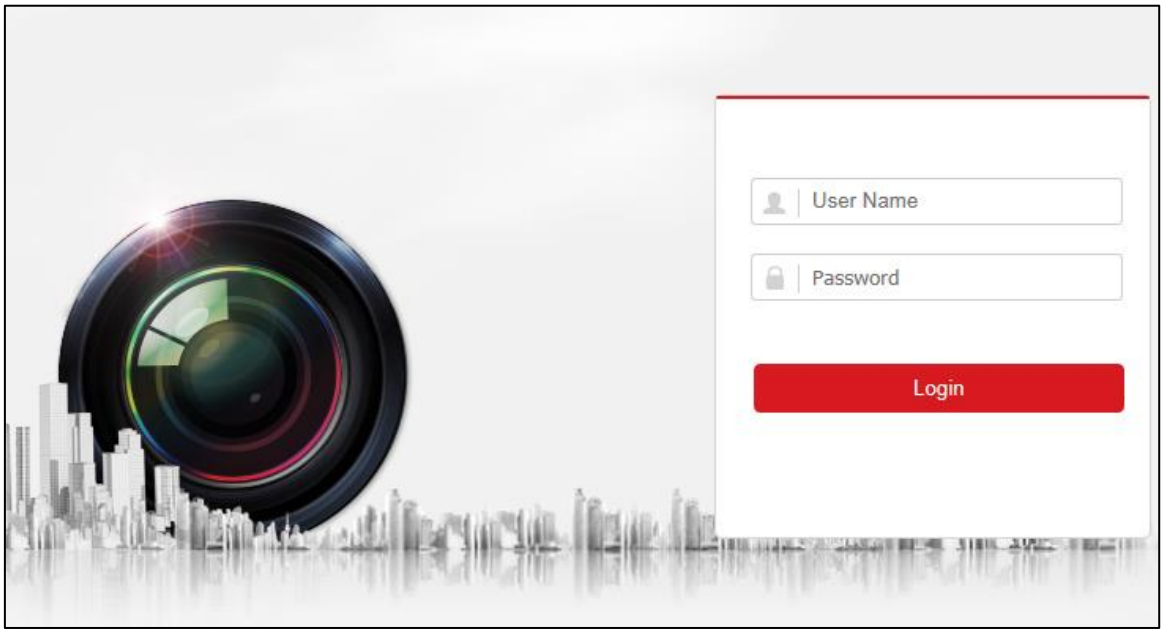
4.5 Enabling DHCP

Purpose:

By default, DHCP of Hikvision devices that can be added to the software are enabled. You can also manually enable/disable DHCP.

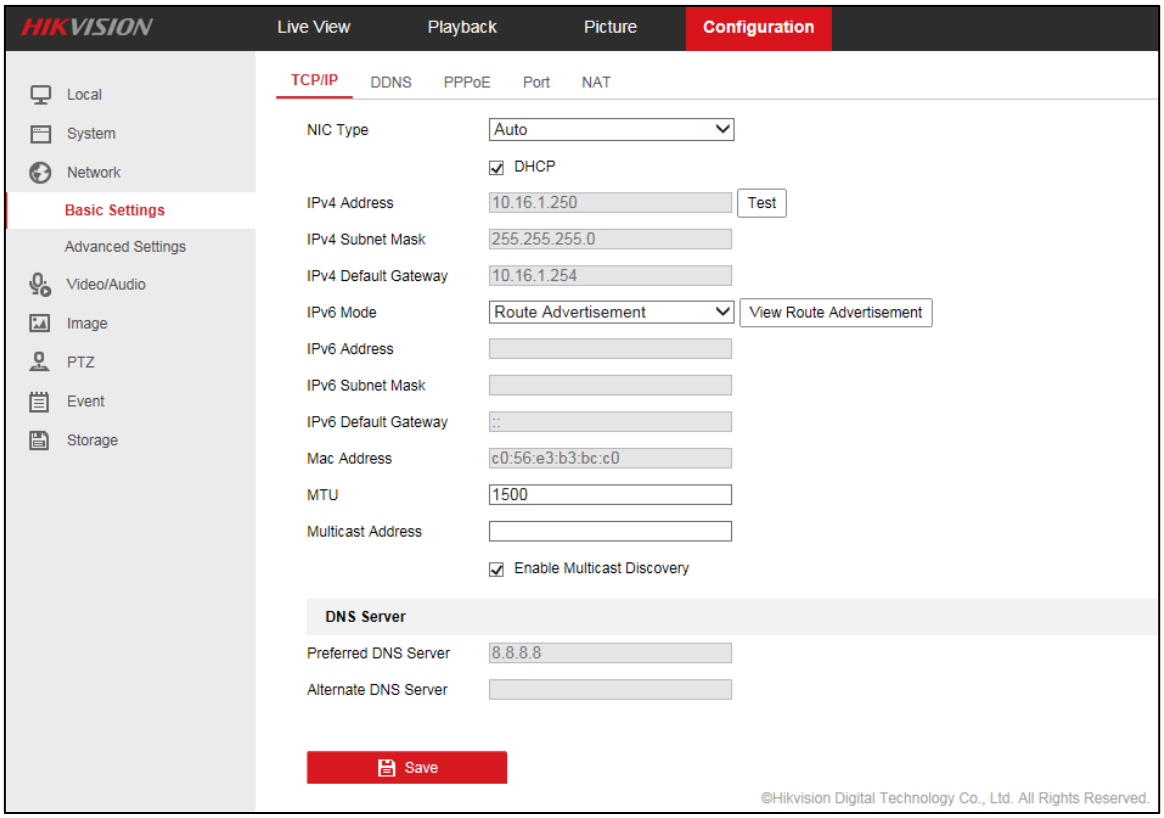
Steps:

1. Open the web browser on your PC.
2. Input the device IP address and press the Enter key on your keyboard.
3. Input the device user name and the password to login. Here we use the network camera as an example.



4. Click **Configuration** -> **Network** -> **Basic Settings** to enter the **Basic Settings** interface.
5. Enable **DHCP**.

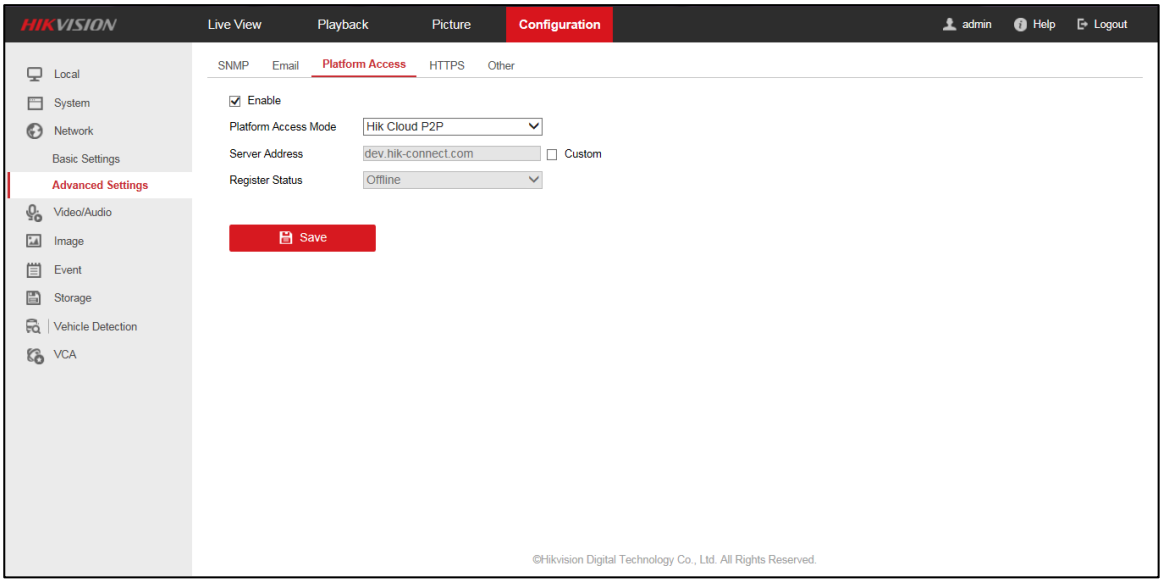
   Note: After enabling DHCP, DNS address will be allocated automatically.
6. Click **Save** to save the configuration.



Note: For the device of security control panel, you are able to configure DHCP in iVMS-4200 Client Software. For details, see the user manual of iVMS-4200 Client Software.

4.6 Enabling Hik Cloud P2P

You should enable the Hik Cloud P2P function before adding the device to the software.
By default, the Hik Cloud P2P function in Hikvision devices that can be added to the software are enabled.
Here we use the network camera as an example. You can check the camera Hik Cloud P2P in the Platform Access interface in the browser.

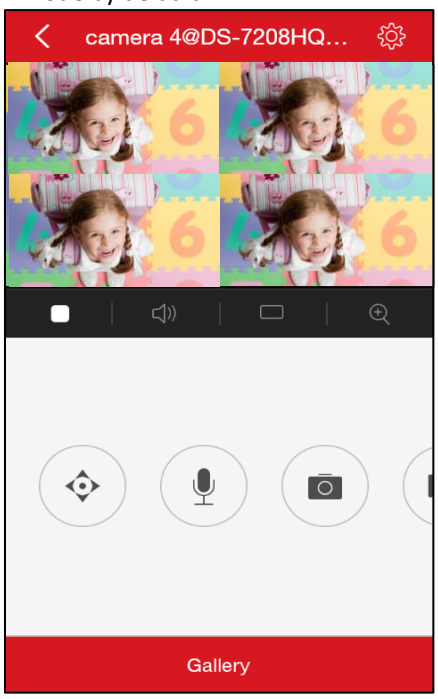


Note: Hik-Cloud P2P of the security control panel cannot be manually configured.

Chapter 5 Live View

Purpose:
When the device is successfully added, you can manage the live view, control PTZ movement, manage two-way audio, capture, record and operate other functions.

Tap the home icon Home and tap the target device screenshot on the home interface to enter the Live View interface. The screen will be displayed in 4-division mode by default.



The table displayed below is the icons description in the Live View interface:

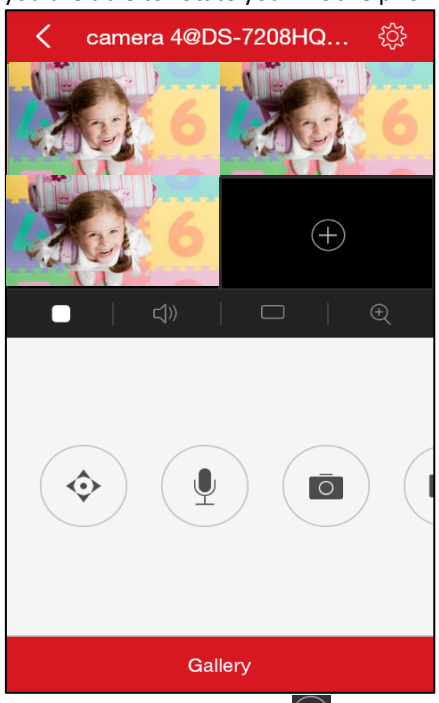
Icon	Description
	Start live view.
	Stop live view.
	Turn Audio on/Mute
	4-window division.
	Single-window division.
	Digital Zoom
	Start/stop controlling pan and tilt.
	Start/stop two-way audio.
	Capture.
	Record.
	Basic and high definition video quality.
	Open the door. ***Note:*** For the video intercom device only.

Note: You can slide on the screen to show the hidden icons.

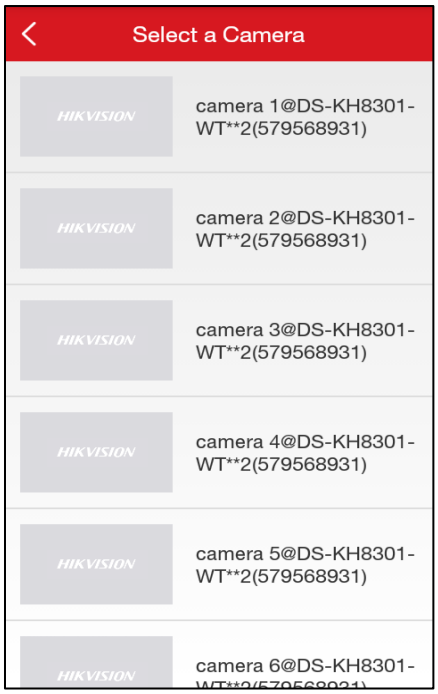
5.1 Starting and Stopping Live View

Steps:

1. Tap the device screenshot to enter the live view interface. By default, the live view interface is displayed in 4-window division.
   Or you are able to rotate your mobile phone to view the live view window in full screen mode.



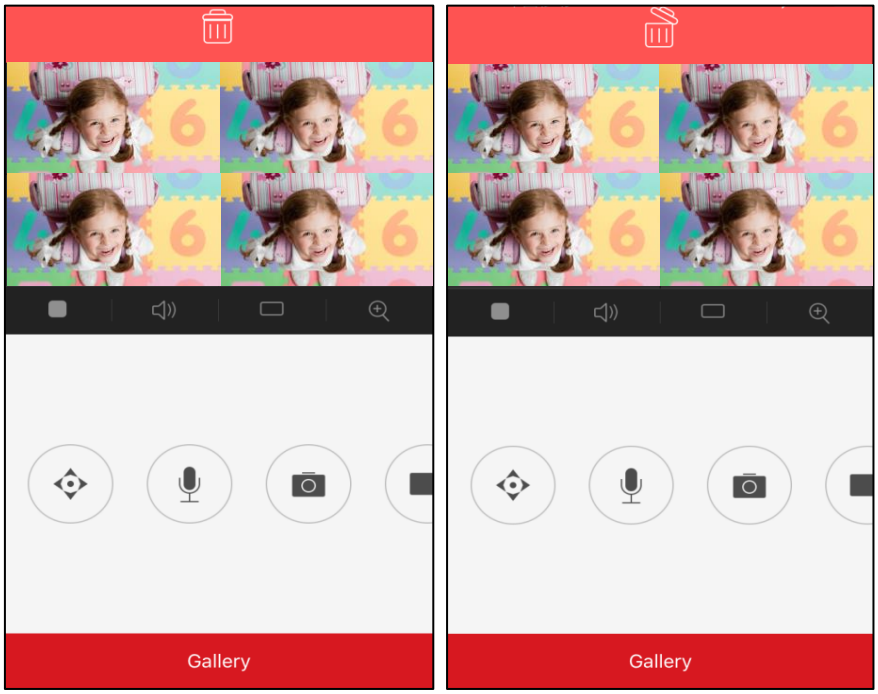
   You can select to tap the icon in one of the division window and select one camera in the Select a Camera interface.



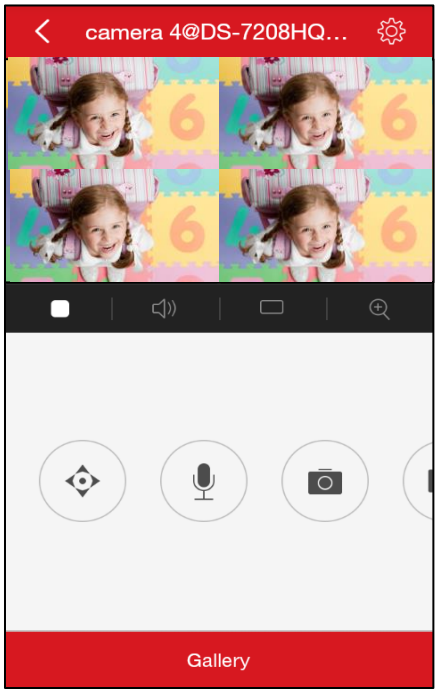
   Or drag the target live view window in the 4-window division mode to the upper side of the interface to

delete the window. The displayed icon will turn to .

Note: When you drag and move the selected window, will be displayed at the top of the interface. When you drag the selected window to the icon, the displayed will turn to .



2. Tap the target live view window.



3. Tap the icon to start the live view.

   Tap the icon to stop the live view.

5.2 Switching Window Division

Tap the icon to switch from the 4-window division mode to the single-window division mode.

Or tap the icon to switch from the single-window division mode to the 4-window division mode.

Or double-tap the target live view window in the 4-window division mode to enter the single-window division mode of the target live view window.

5.3 Turning On/Off Audio

Purpose:

You can control the audio of the selected camera.

Steps:

1. Select the camera in the 4-window division mode.
   Or double tap the target window to enter the single-window division mode.
2. Tap the icon to turn on the audio of the target camera.
   Or tap the icon to turn off the audio.

5.4 Performing Digital Zoom

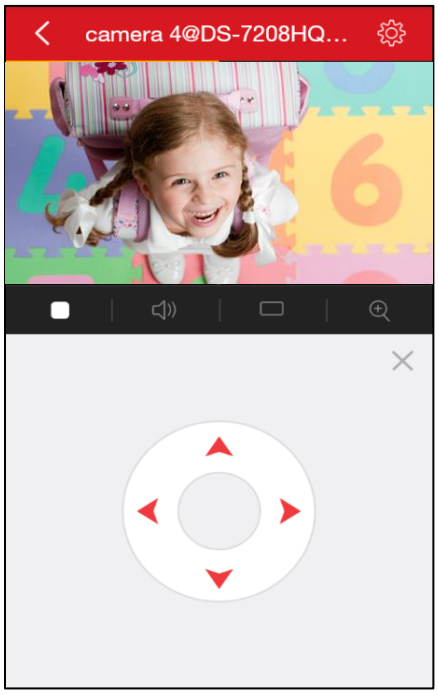
Steps:

1. Select a camera in the 4-window division mode.
   Or double tap the target window to enter the single-window division mode.
2. Tap the icon .
   Or if you are in the single-window division mode, spread two fingers to digital zoom in.
3. The selected area will be zoomed in.
   Or if you are in the single-window division mode, you can also pinch two fingers together to digital zoom out.

5.5 Controlling Pan and Tilt

Steps:

1. In the live view mode, select a live view window.
2. Tap the icon to enter the control panel.



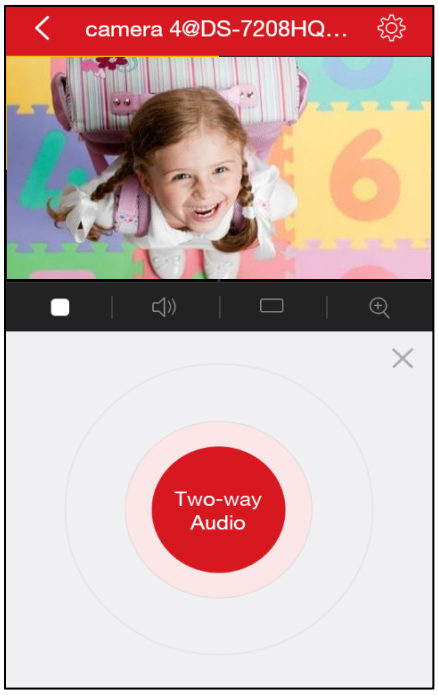
3. Tap control the camera PTZ.
   Note: The pan and tilt control function should be supported by the added device.

5.6 Turning On/Off Two-way Audio

Two-way audio function enables the voice talk of the devices. You can get not only the live video but also the real-time audio from the device.

Step:

1. Select a camera in the 4-window division mode.
   Or double tap the target window to enter the single-window division mode.
2. Tap the icon to turn on the two-way audio of the target camera.



Or click the icon to turn off the two-way audio.

Note: If the device is full duplex, you are able to start two-way audio immediately after tapping the icon .

If the device is half-duplex, you have to tap and hold the button to start talking. If you want to listen, release the button.

5.7 Capturing and Recording

Steps:

1. Select a camera in the 4-window division mode.
   Or double tap the target window to enter the single-window division mode.
2. Tap the icon to capture the picture.
   Or tap the icon to record the live view. And tap the to stop record.

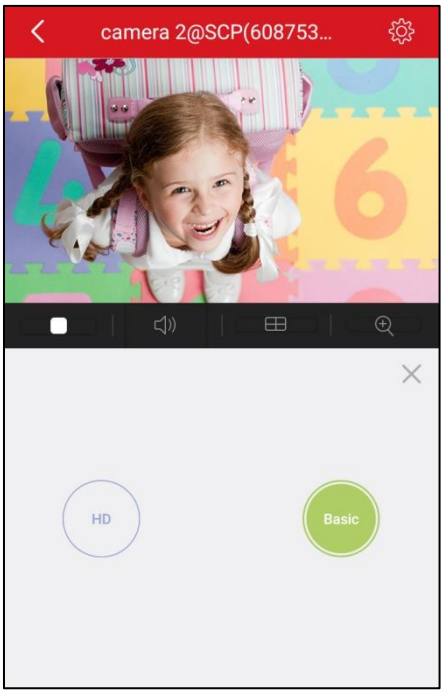
Note: Captured pictures and recorded videos will be saved in Pictures and Videos in the More interface. For details about managing the pictures and videos, see *Section 8.1 Managing Pictures and Videos*.

5.8 Checking the Live View Quality

Two pre-defined image qualities are provided in this software: Basic and High Definition.

Steps:

1. Tap the icon / to enter the quality switching panel.

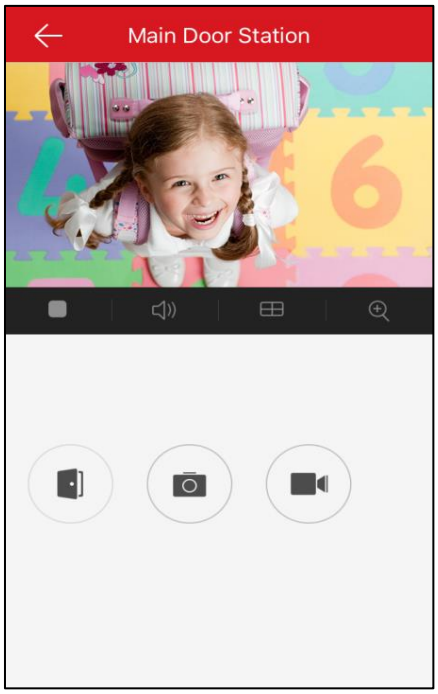


2. Tap to change the video quality.
   Basic: Basic video quality.
   HD: Video image with high definition.
   Note: The Basic quality is the default video quality.

5.9 Opening the Door (Video Intercom Device)

Purpose:
For video intercom devices, you can open the door via the software.
Steps:

1. Select a target live view window.
2. Tap the icon to open the corresponding door.



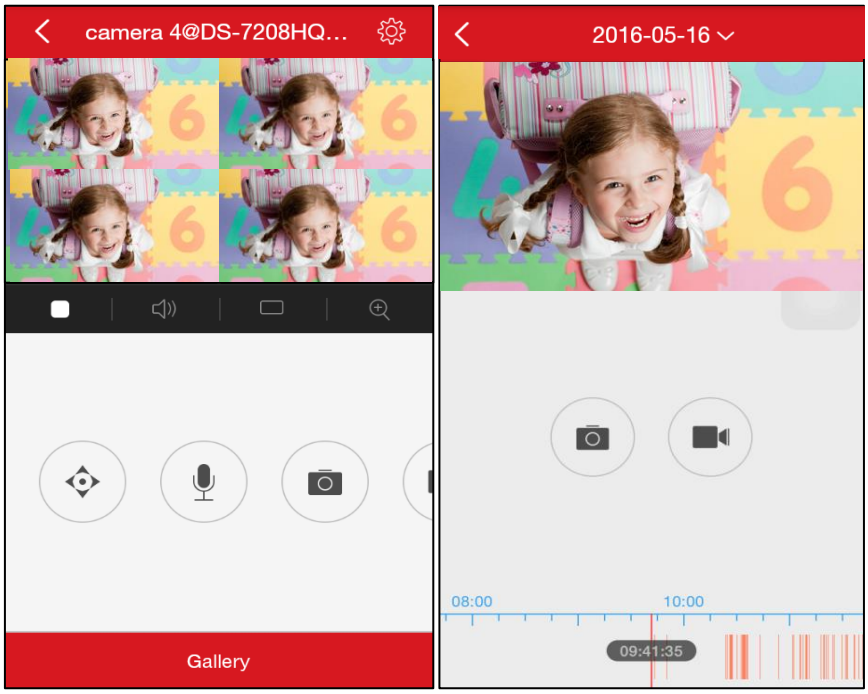
Notes:

- This function is only for the video intercom device.
- The live view duration for the video intercom device is 5 minutes.
- Up to 6 users can check the live view of the same door station at the same time. The other users can only use the audio function.

Chapter 6 Remote Playback

Purpose:
You can check the recorded videos stored in the added device for playback.
Steps:

1. Tap the home icon Home and tap the target device screenshot on the home interface to enter the Live View interface.



2. Tap **Gallery** at the bottom of the live view interface.

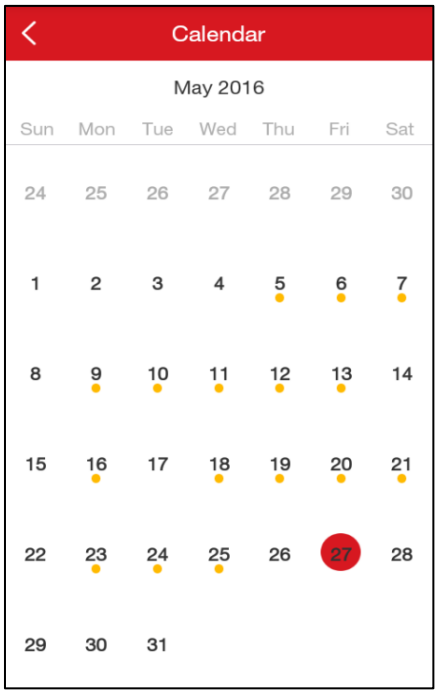
The following table displays the icons in the Playback interface:

Icon	Descriptions
	Start live view.
	Stop live view.
	Turn Audio On/Mute
	Capture.
	Record.

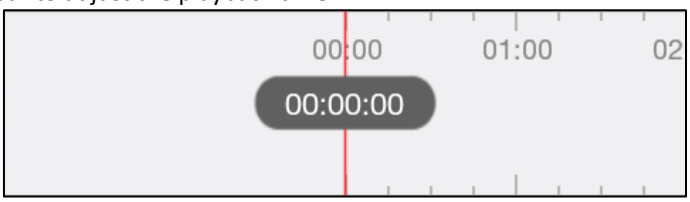
6.1 Starting and Stopping Playback

Steps:

1. Tap the date on the upper side of the interface to enter the Calendar interface.



2. Select a date with videos (the date with a yellow dot under) in the Calendar interface.
3. Slide the timeline bar to adjust the playback time.



4. Tap the icon to start playback.
   Or tap the icon to stop playback.

6.2 Turning On/Off the Audio

Tap the icon to turn on the audio when the selected video is playing. Or tap the icon mute.

6.3 Capturing and Recording

During the playback, you can tap the icon to capture pictures or tap the icon to record the target video clip. The captured pictures and the clipped videos can be checked and managed in the Pictures and Videos interface.
Note: For details about managing the pictures and videos, see *Section 8.1 Managing Pictures and Videos*.

Chapter 7 Alarm Notifications Configuration

Purpose:
You can configure the alarm notifications in Alarm Notification interface. The device will push the alarm notification to your phone. You can also read and delete the alarm notifications in the Message interface.

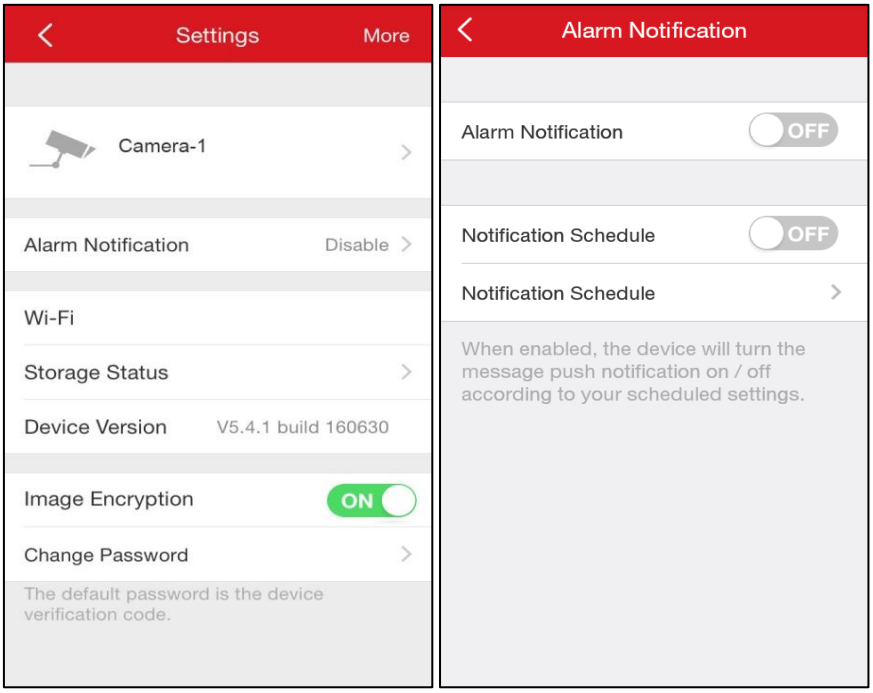
7.1 Enabling/Disabling Alarm Notification

Steps:

1. Tap the device name in the Home interface to enter the Settings interface if there is only one channel under the device.

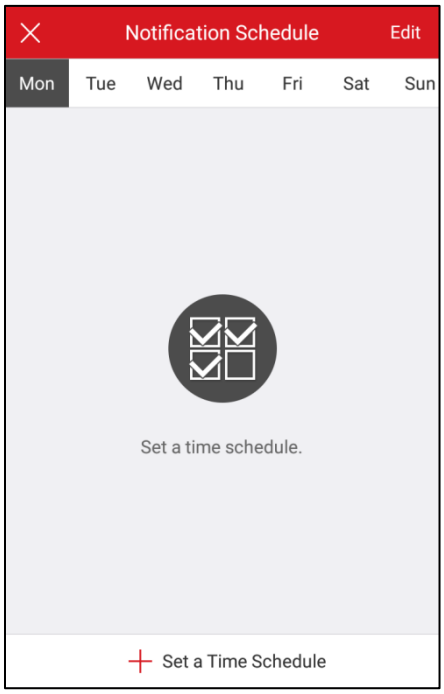
Or if there is more than one channel under the selected device, tap the device name and tap the icon at the upper-right corner to enter the Settings interface.
For the security control panel, if there is more than one channel under the selected device, tap the device name and tap the linked device to enter the linked device Settings interface.

1. Tap **Alarm Notification** to enter the Alarm Notification interface.
2. Tap the icon OFF / ON to enable/disable Alarm Notification.

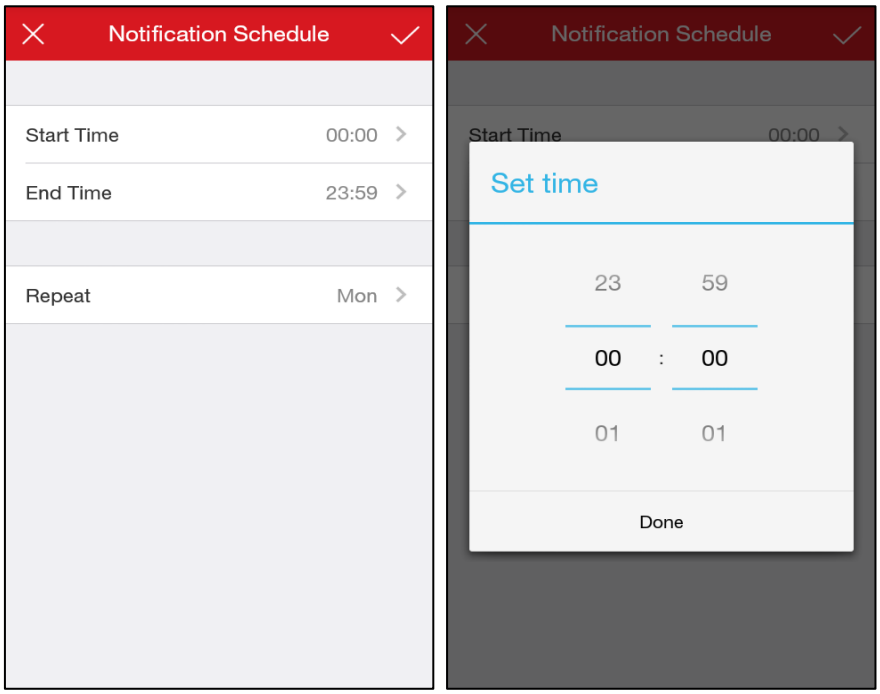


You can also

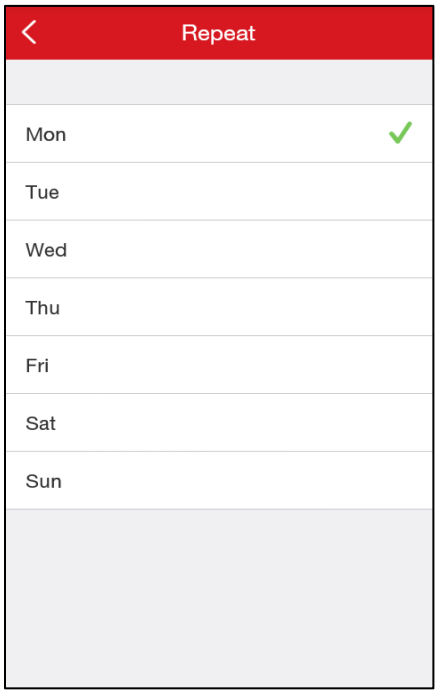
1) Tap the icon OFF on the right of Notification Schedule to enable the Notification Schedule.
2) Tap **Notification Schedule** to enter the Notification Schedule interface.



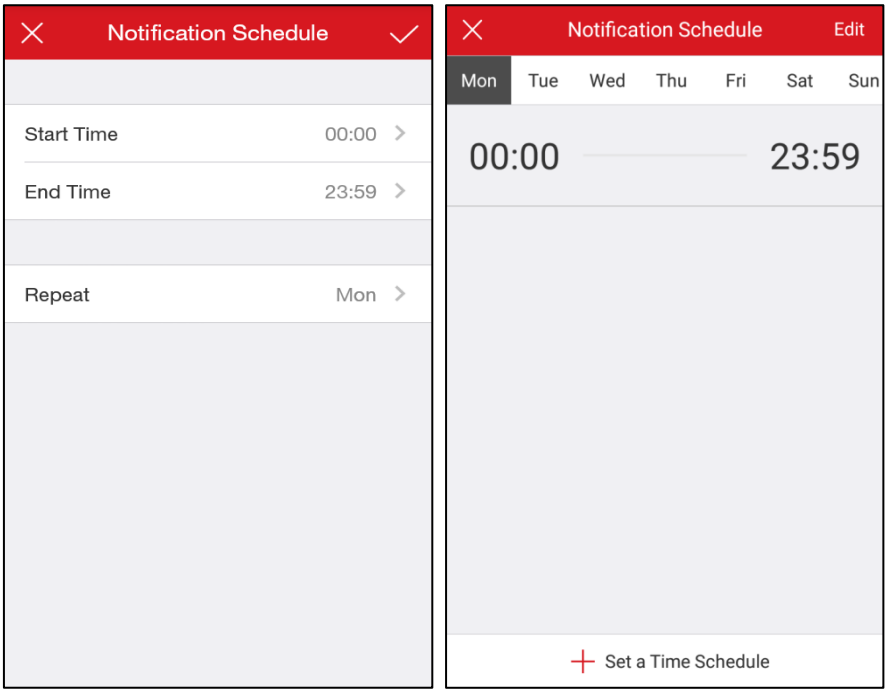
3) Tap **Set a Time Schedule**.
4) Tap **Start Time**, **End Time**, and slide to select the time.



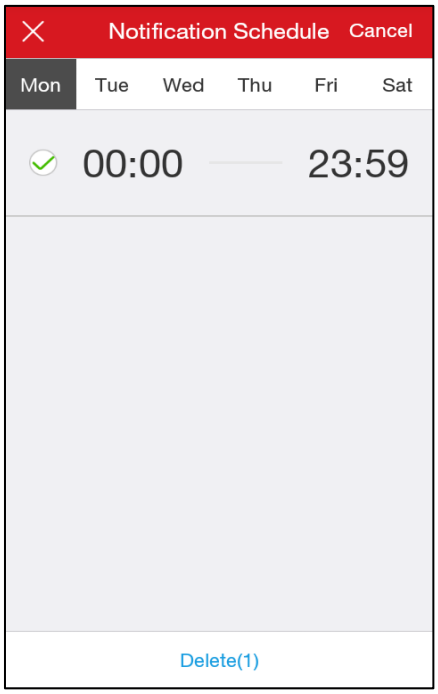
Optionally, tap **Repeat** and select the day you want to repeat.



5) Tap the icon to go back to the Notification Schedule interface and tap the icon to confirm the setting.

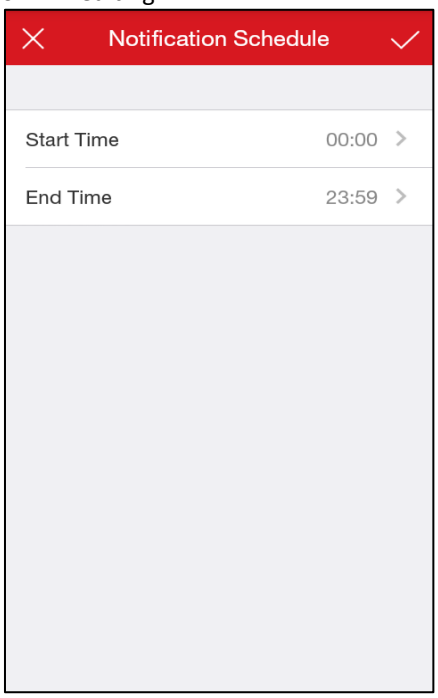


You can also tap **Edit** at the upper-right corner of the interface and select a schedule. Tap **Delete** to delete the schedule. Or tap **Cancel** to cancel the operation.



Or

1) Tap the schedule in the Notification Schedule interface to edit the schedule.
2) Tap **Start Time** or **End Time** to modify.
3) Tap the icon to confirm editing.



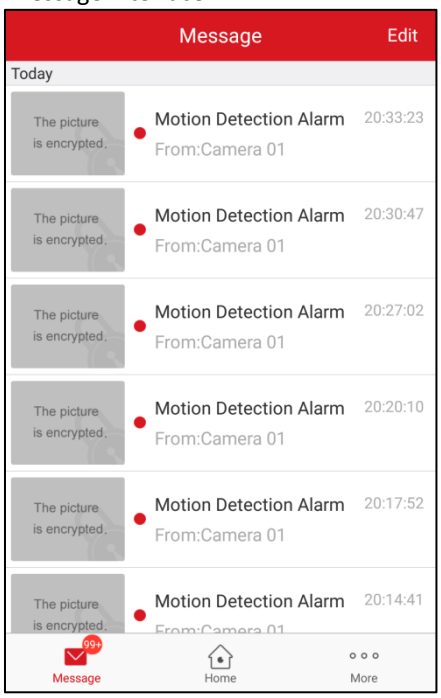
Notes:

- If enable Alarm Notification, the device will push the alarm messages according to configured notification schedule. For details about setting event (except for the video intercom device), see the device user manual.
- The security control panel does not support the Notification Schedule function.

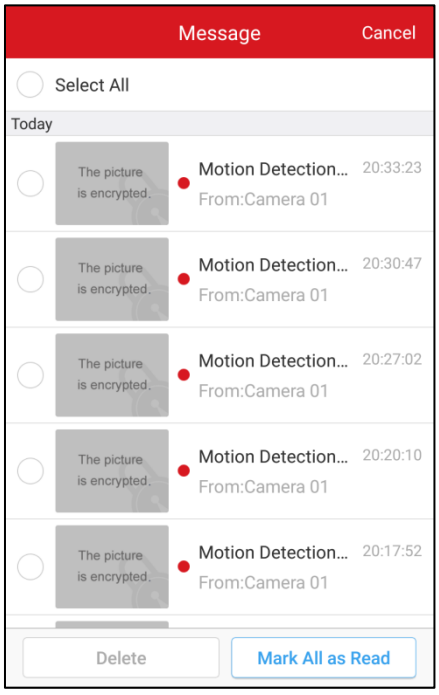
7.2 Reading the Alarm Message

Steps:

1. Tap the icon Message to enter the Message interface.



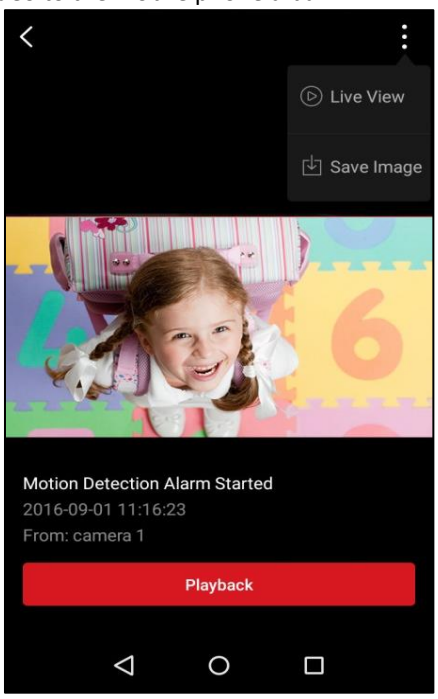
2. Tap the unread messages to view the message.
   Or
   1) Tap **Edit** at the upper-right corner of the interface.
   2) Tap **Mark All as Read** to mark all unread messages as read.



For the alarm messages of the security control panel, you are able to check the alarm started information:

1) Click a security control panel alarm message and tap Playback to view the playback video when the alarm is started.

2) Tap the icon at the upper right corner.
3) Tap **Live View** to check the camera live view
Or tap **Save** to save the video to the mobile phone album.



Notes:

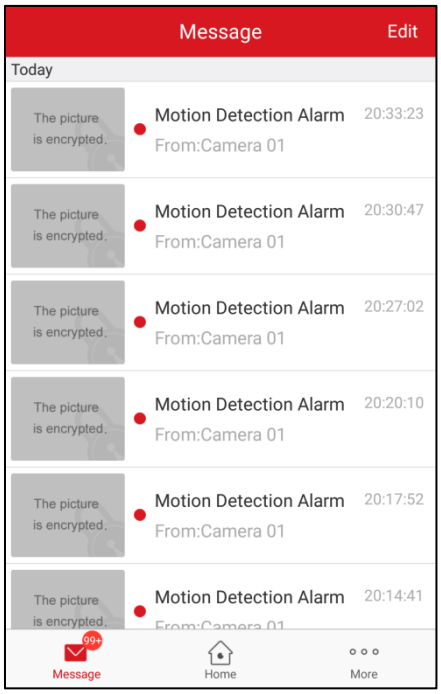
- The message with a red point is the unread message.
- The calling messages of the video intercom device cannot be displayed in the Messages interface.

7.3 Deleting the Alarm Message

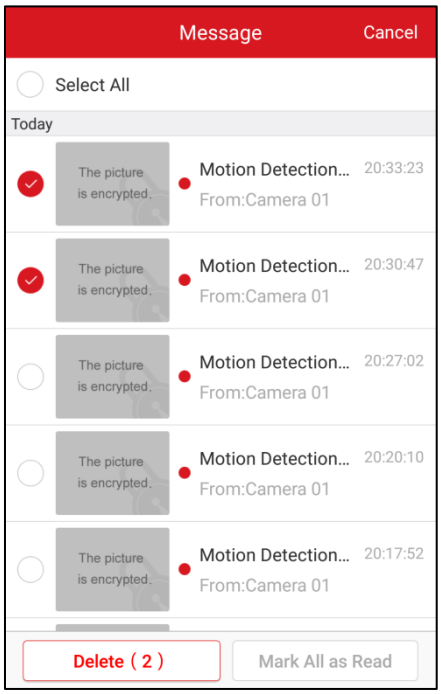
Steps:

1. Tap the icon

to enter the Message interface.



2. Tap **Edit** at the upper-right corner of the interface.
3. Select multiple messages or tap **Select All**.
4. Tap **Delete** to delete the selected messages.
   Or tap **Cancel** to cancel the operation.



7.4 Alarm Messages of Video Intercom Device

7.4.1 Checking the Calling Message

Purpose:

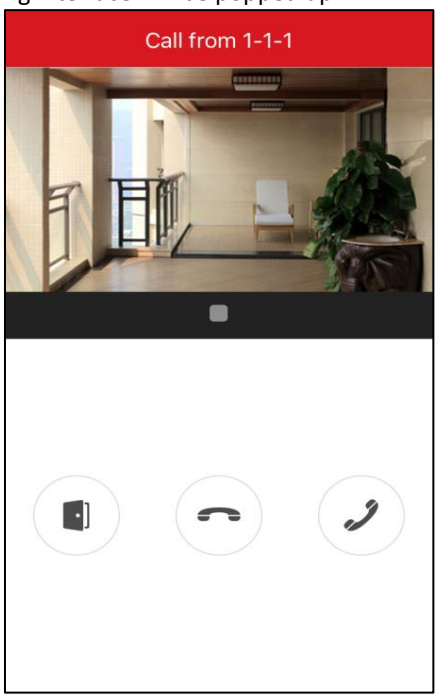
If no one answers the call of the indoor station for a while, the call will be forwarded to the software.

Note: The call forwarding time duration can be set on the indoor station setting interface. The available time duration

that can be set is from 0 to 20s.

Steps:

1. Tap the calling message. A calling interface will be popped up.



2. Tap the icon to enter the live view interface of the video intercom device.

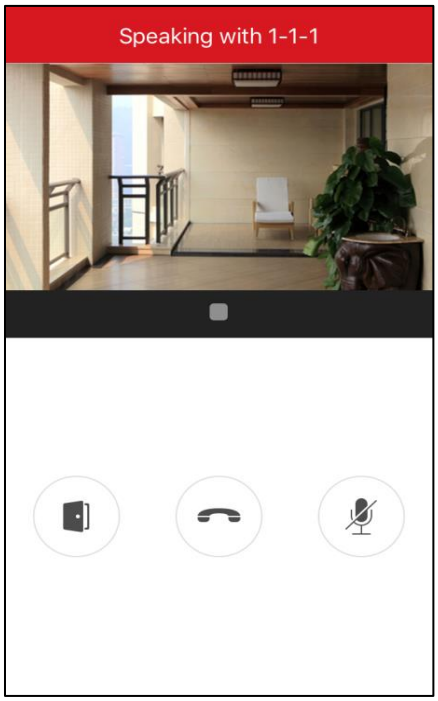
   Or tap the icon to decline the call.

3. In the door station interface, tap the icon or to play or stop the door station live view.

   Or tap the icon to mute.

   Or tap the icon to hang up.

   Or tap the icon to open the door.



Notes:

- If you do not answer the call, the calling interface will be keep until the call is hanged up. A message will pop up on your phone.
- Up to 6 users can check the live view of the same door station at the same time. For more than 6 users, other users cannot use the live view function. Only the audio function can be used.

7.4.2 Receiving Alarm Messages

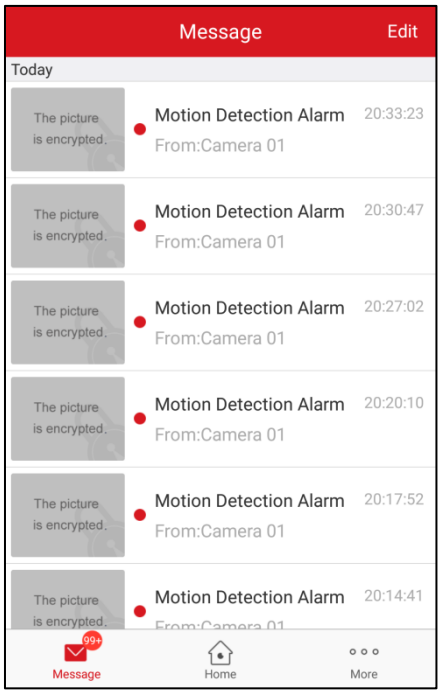
Purpose:

When the device sensor is triggered, the alarm information will be sent to your phone.
For details about event configuration, see the user manual of the video intercom device.

Before you start:

- The indoor station has linked to the sensor and it has been armed.
- The sensor is triggered.

Tap the triggered alarm message on your mobile phone to enter the Message interface to check. For details about operating in Message interface, see *Section 7.2 Reading the Alarm Message* and *Section 7.3 Deleting the Alarm Message*.
Or if you do not operate, the message will be hidden.


Message
Edit
Today
The picture is encrypted.
Motion Detection Alarm
From:Camera 01
20:33:23
The picture is encrypted.
Motion Detection Alarm
From:Camera 01
20:30:47
The picture is encrypted.
Motion Detection Alarm
From:Camera 01
20:27:02
The picture is encrypted.
Motion Detection Alarm
From:Camera 01
20:20:10
The picture is encrypted.
Motion Detection Alarm
From:Camera 01
20:17:52
The picture is encrypted.
Motion Detection Alarm
20:14:41
99+
Message
Home
More

Chapter 8 More Configuration

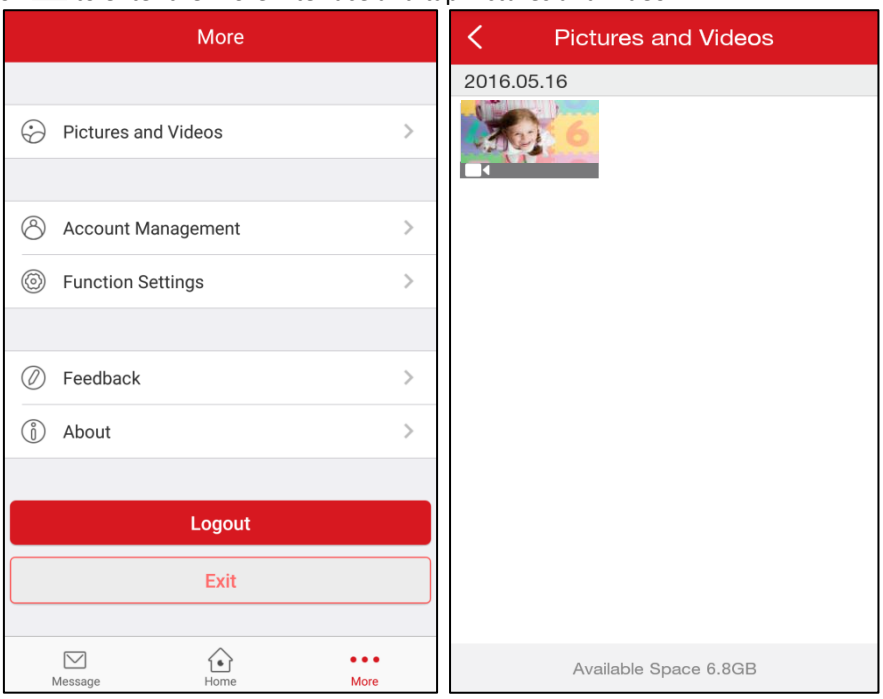
Purpose:
In the More interface, you can manage pictures, videos and accounts, save device parameters, send feedbacks, and view the software version, terms of services and the privacy statement.

8.1 Managing Pictures and Videos

8.1.1 Managing the Video

Steps:

1. Tap the icon More to enter the More interface and tap Pictures and Video.



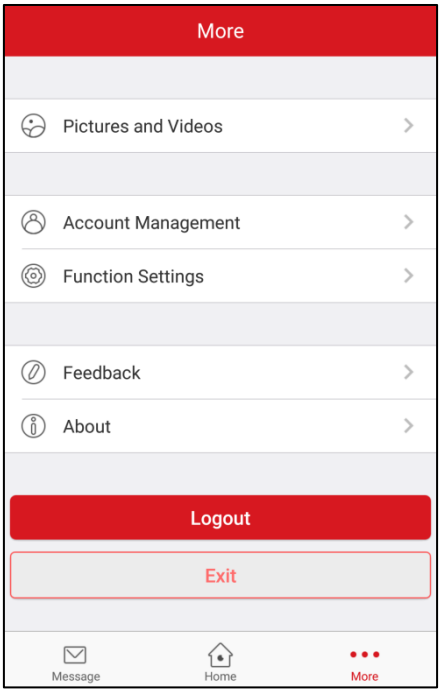
1. Tap the target video file to enter the interface for video playing.
   Note: The files with are video files.
2. Tap the icon or the icon to play the video.
   Or tap the icon to pause.
   Or tap the icon to delete the video.
   Or tap the icon to go back to the previous interface.

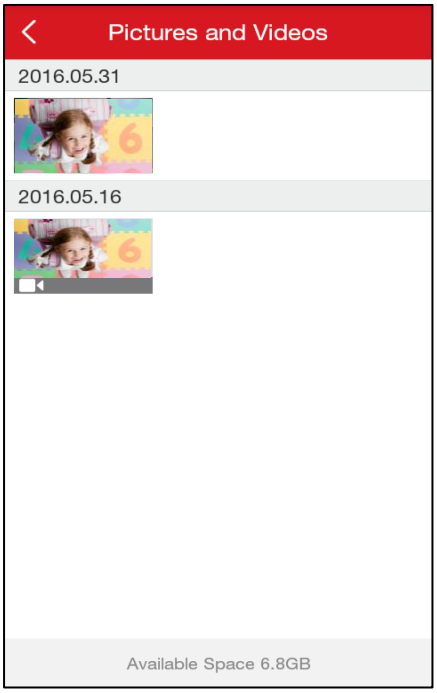
8.1.2 Managing the Picture

You can save or delete the selected picture.

Steps:

1. Tap the icon More to enter the More interface and tap Pictures and Videos.





2. Tap the target picture to enter the interface for picture managing.

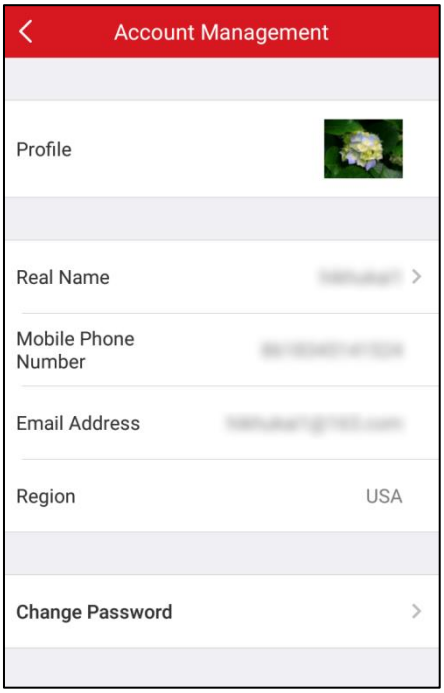
   Note: The files without are picture files.

3. Tap the icon to delete the picture.

   Or tap the icon to go back the previous interface.

8.2 Managing the Account

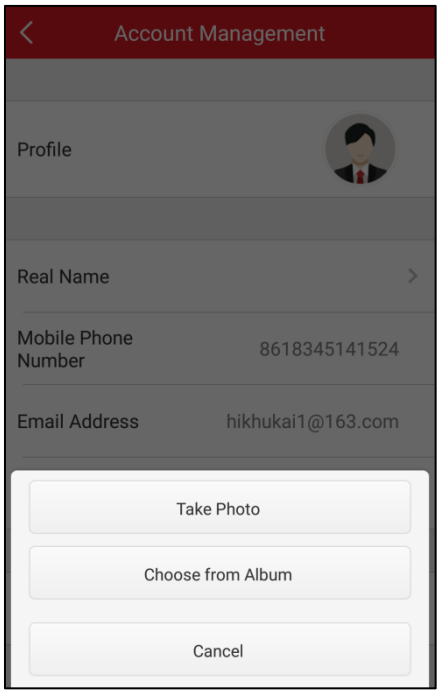
Tap the icon More to enter the More interface and tap **Account Management** to enter the Account Management interface.



8.2.1 Changing Profile

Steps:

1. Tap **Profile** to change the profile picture.



2. Tap **Take Photo** to take a new photo as the profile picture.
   Or tap **Choose from Album** to select a picture from your album.
   Or tap **Cancel** to cancel the operation.

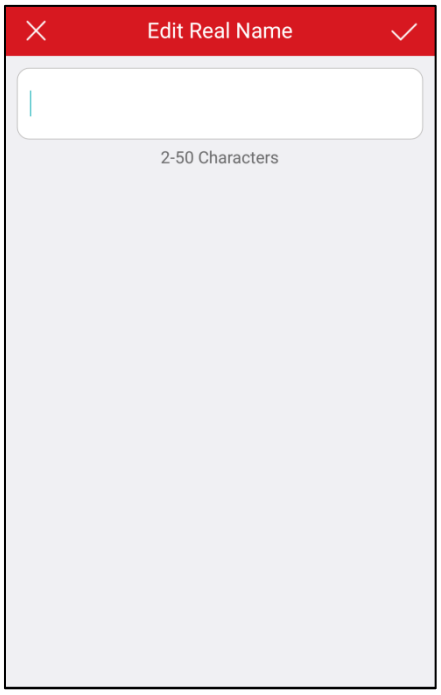
8.2.2 Editing Real Name

Purpose:

You can edit the real name of the account.

Steps:

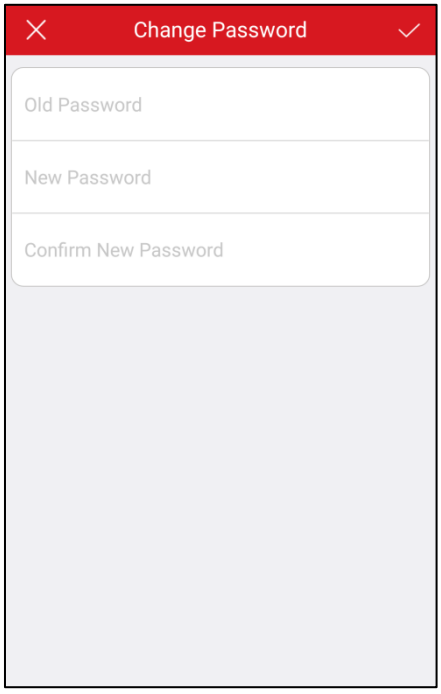
1. Tap **Real Name** to enter the Edit Real Name interface.
2. Input your real name in the box.
   Note: 2-50 characters are allowed.
3. Tap to confirm editing.



8.2.3 Changing Account Password

Steps:

5. Tap **Change Password** to enter the Change Password interface.
6. Input the old password, the new password and confirm the new password in the box.
7. Tap ✓ to confirm password changing.



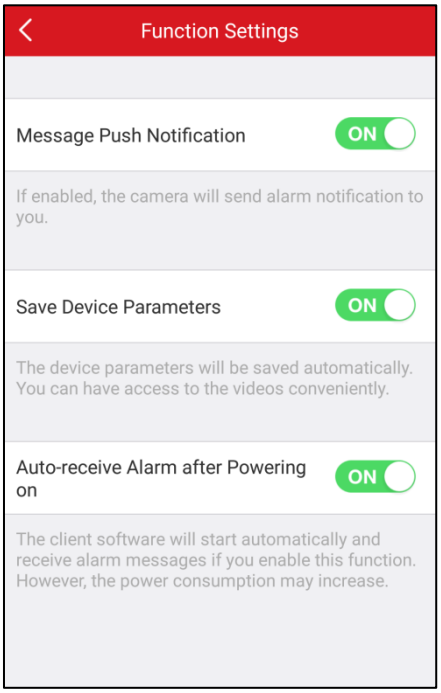
8.2.4 Checking Other Information

In the Account Management interface, you can also check the account linked mobile phone number, the account email address and the region.

8.3 Function Settings

8.3.1 Enabling/Disabling Message Push Notification

Tap ON / OFF to disable/enable **Message Push Notification**. When enabling the function, the triggered alarm massages will be saved in Message interface. For details, see *Chapter 7 Alarm Notifications Configuration*.



8.3.2 Saving Device Parameters

Purpose:

You can enable **Save Device Parameters** to save the device parameters such as the image encryption password. If you enable the function, you will be no need to input the password every time you enter the live view interface.

Tap the icon OFF to enable **Save Device Parameters**.

Or tap the icon ON to disable the function.

8.3.3 Enabling/Disabling Auto-receive Alarm after Power-on

Tap ON / OFF to disable/enable **Auto-receive Alarm after Power-on**.

Notes:

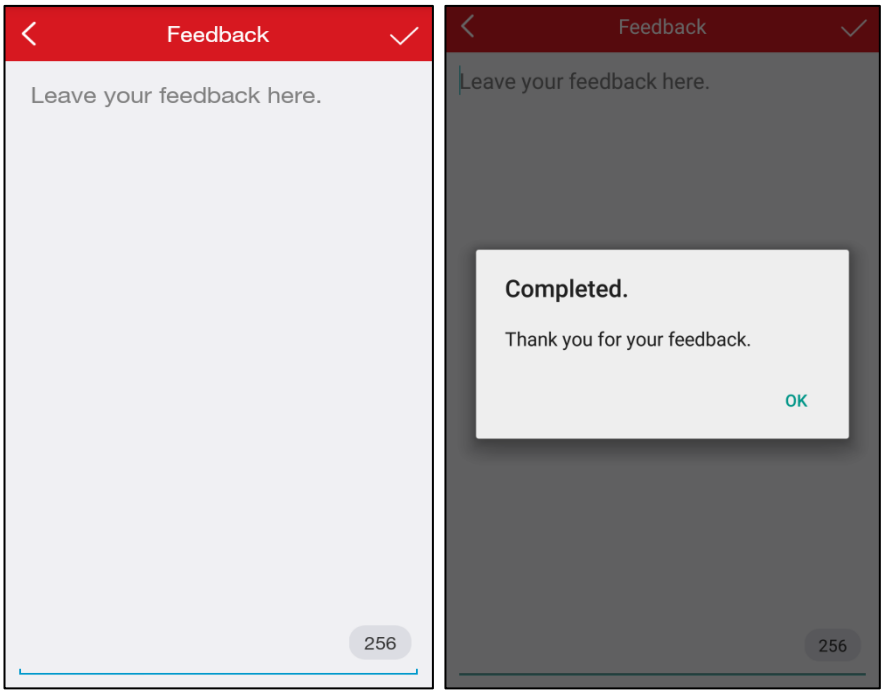
- The software will start automatically and receive alarm messages if you enable this function.
- The power consumption may increase.

8.4 Sending Feedbacks

If there is any problem or suggestion when you use the software, feel free to send feedbacks to us.

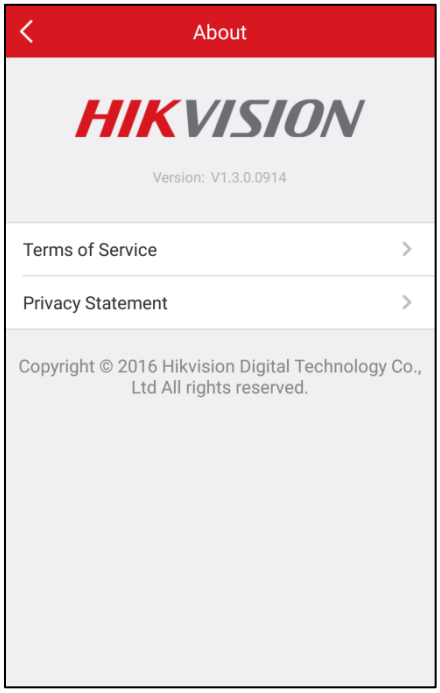
Steps:

1. Tap **Feedback** in the More interface.
2. Input your questions or advices.
3. Tap ✓ to send the feedback. Our technical engineers will handle your problems and suggestions as soon as possible.



8.5 Checking About

In the More interface, tap **About** to check updates, terms of service and privacy statement.



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