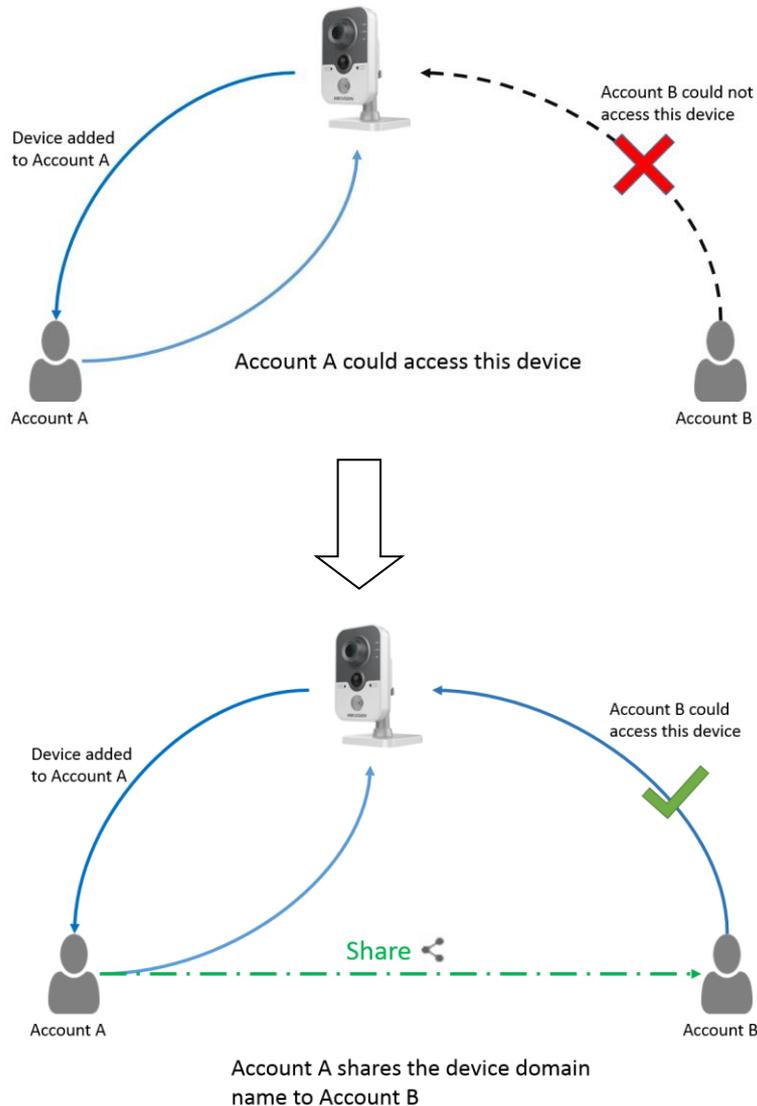


## Summary

### Hik-Connect Share function shares device domain name.

In hik-connect, one device could only be added into one account; in order to solve the ‘multi people access one device’ problem, **Share** function is released.



### Note:

1. Users can use Hik-Connect Share function via Hik-Connect APP and [www.hik-connect.com](http://www.hik-connect.com) web portal in order to share device to others, or manage the device shared by other;
2. Cross-regional share operation is not allowed;
3. Currently only device domain name could be shared, which means the alarm push function and the live view function in Hik-Connect tab can't be shared;
4. You can set different privileges for different users by providing them with admin/guest/operator account. The privileges are the same between different hik-connect accounts.

## Discretion

<b>Title:</b>	How to use Hik-Connect Share function	<b>Version:</b>	v1.2	<b>Date:</b>	3/22/2017
<b>Product:</b>	Cameras, NVRs, DVRs	<b>Page:</b>	2 of 9		

User interface may not be identical to the instructions shown below depending on the product, firmware version. However, the information and settings required to setup Hik-Connect Share function are similar across all supporting products.

## Preparation

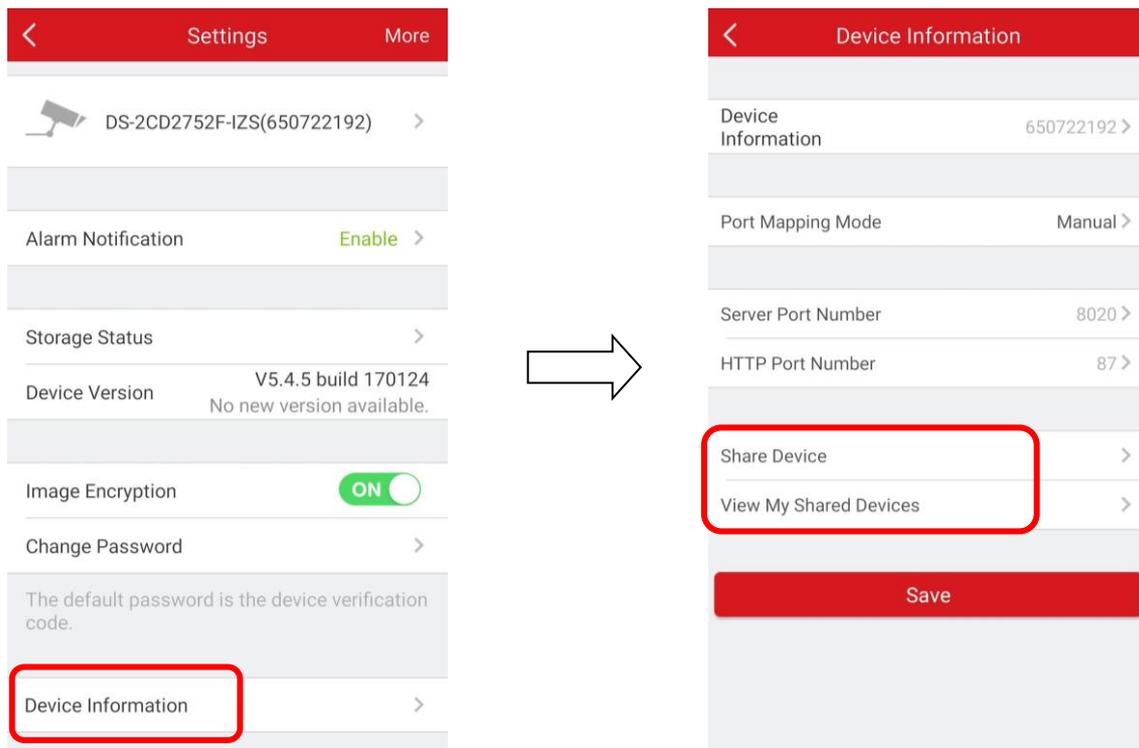
1. Users need to upgrade device to proper firmware that supports Hik-Connect Share function.
2. Users need to upgrade hik-connect app to v2.0.2 that supports Hik-Connect Share function.

## How to use Hik-Connect Share function

### Method 1: Use Share function via Hik-Connect APP

Steps:

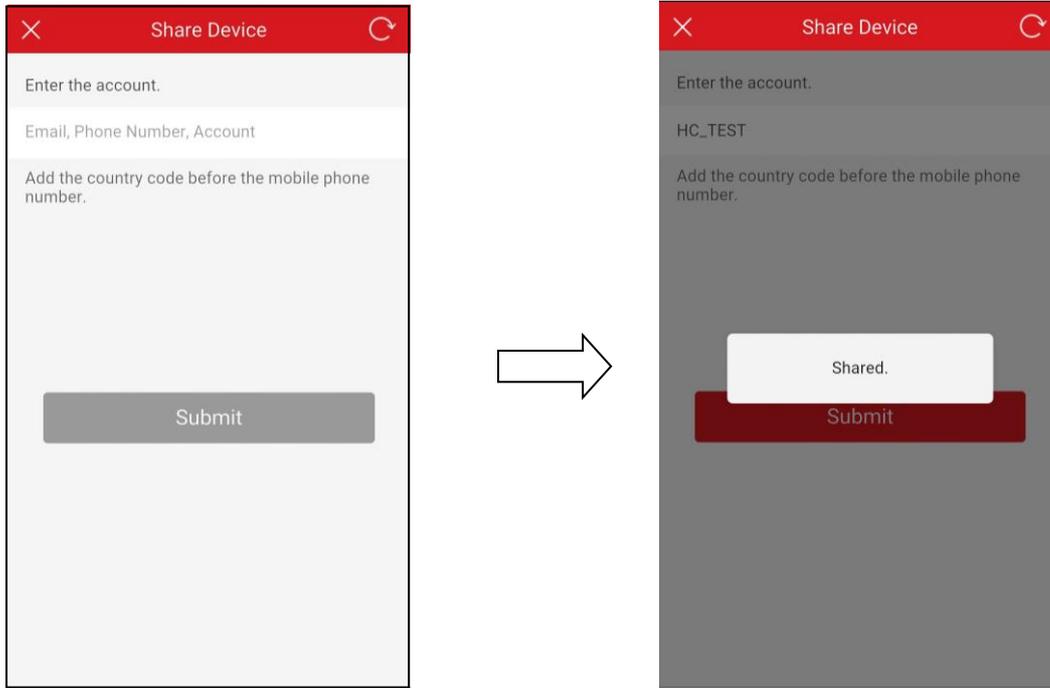
- (1) Run Hik-Connect app at your mobile and login your account;
- (2) Go to hik-connect tab->click your device->click Device Information -> Share Device/ View My Shared Devices;



- (3) Click 'Share Device' -> input the Hik-Connect account you want to share (email address, phone number, hik-connect account are supported).

**Shared/Network busy/The account doesn't exist** will be returned according to the results.

<b>Title:</b>	How to use Hik-Connect Share function	<b>Version:</b>	v1.2	<b>Date:</b>	3/22/2017
<b>Product:</b>	Cameras, NVRs, DVRs	<b>Page:</b>	3 of 9		



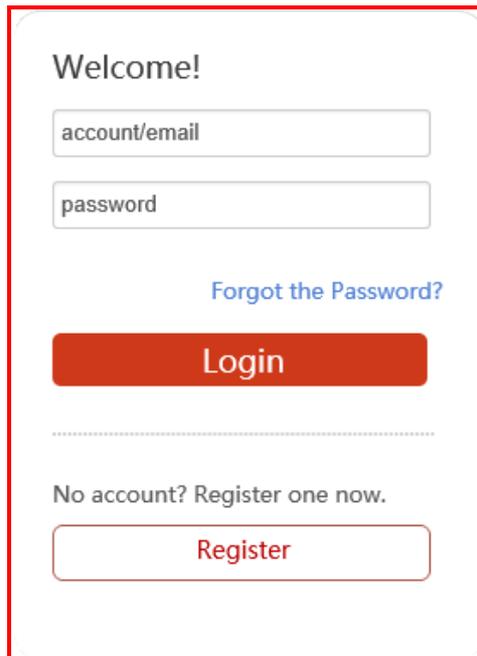
**Method 2: Use Share function via [www.hik-connect.com](http://www.hik-connect.com) web portal**

Steps:

(1) Type [www.hik-connect.com](http://www.hik-connect.com) into browser location bar;



(2) Login with your account user name and password.



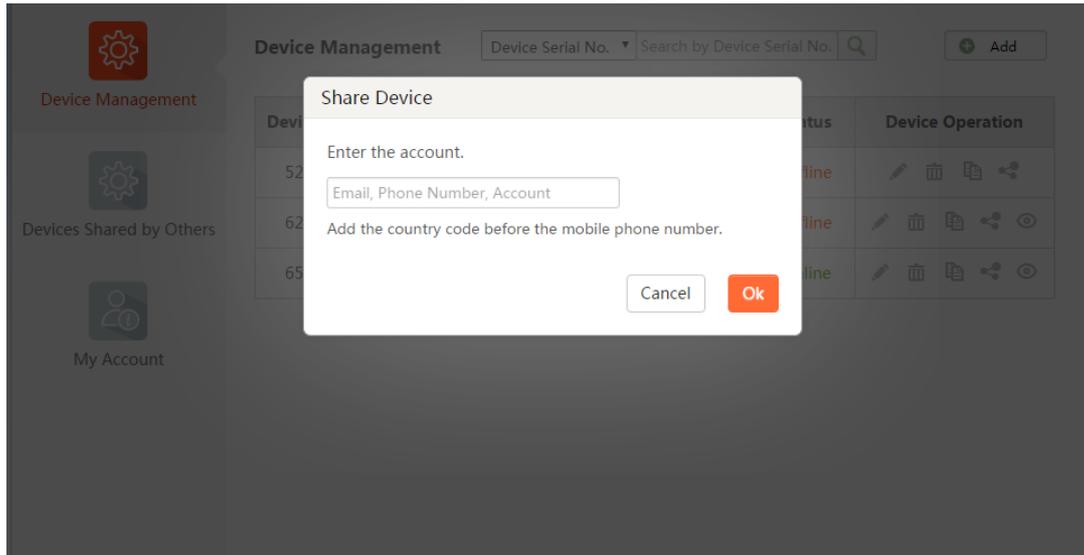
(3) Go to **Device Management** and click **Share** button . Input the Hik-Connect account you want to

<b>Title:</b>	How to use Hik-Connect Share function	<b>Version:</b>	v1.2	<b>Date:</b>	3/22/2017
<b>Product:</b>	Cameras, NVRs, DVRs	<b>Page:</b>	4 of 9		



share (email address, phone number, hik-connect account are supported).

**Shared/Network busy/The account doesn't exist** will be returned according to the results.

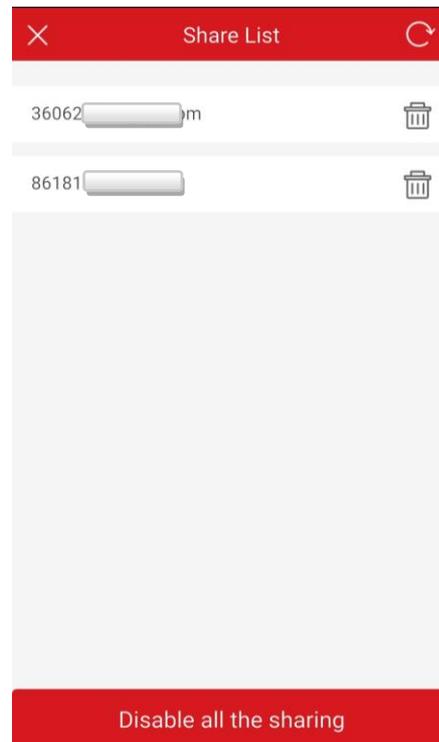
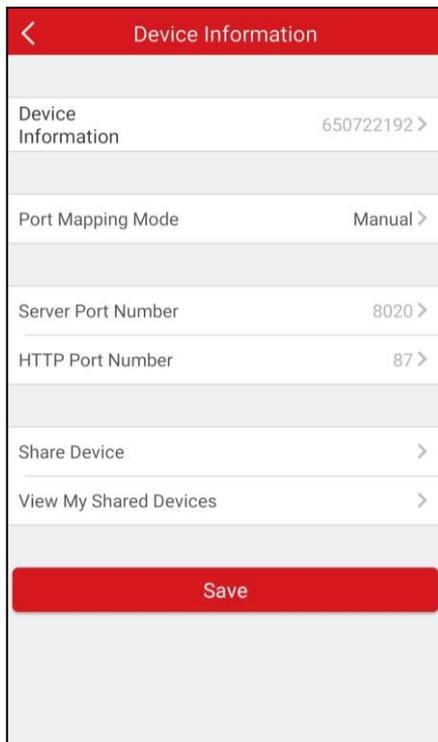


## How to manage my shared device

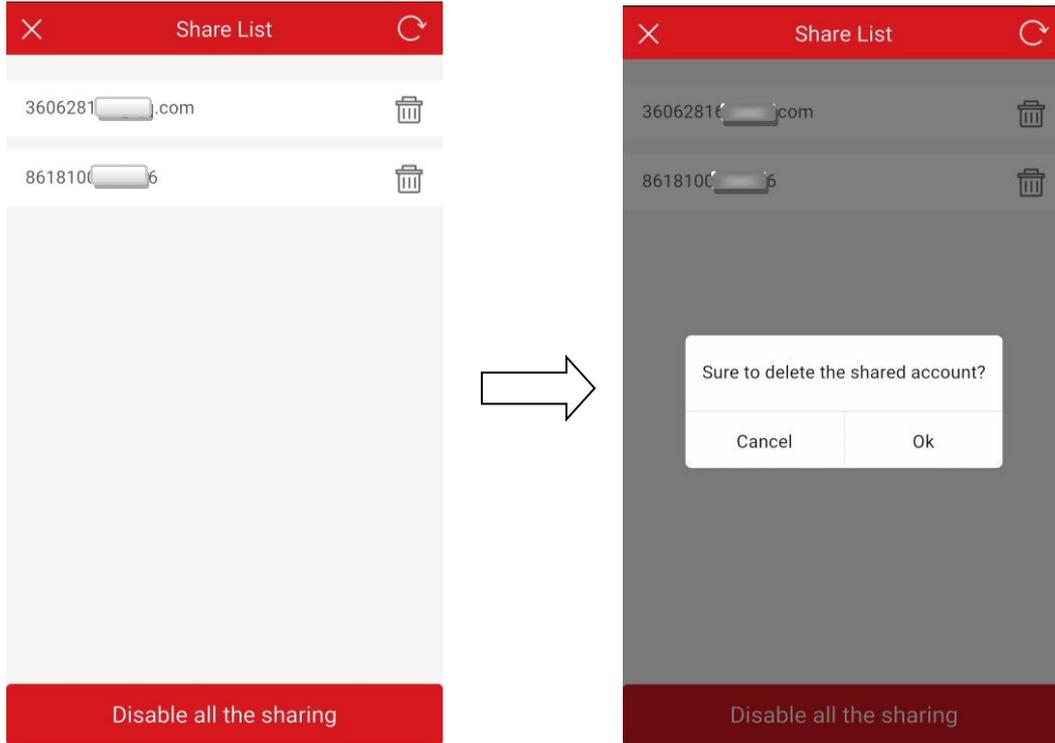
### 1: How to manage my shared device via app

Steps:

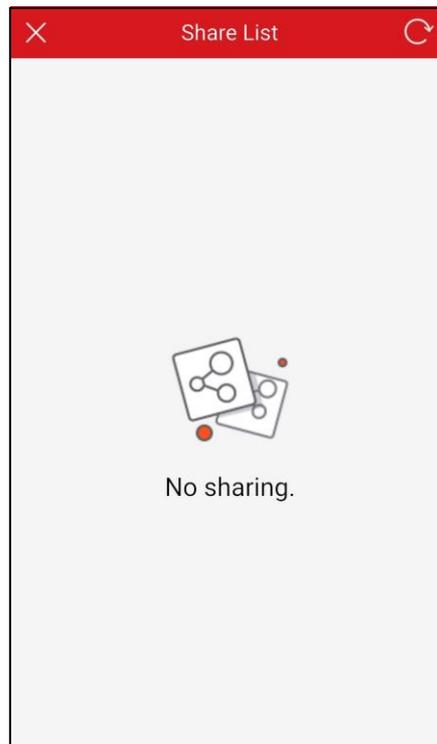
- (1) Run Hik-Connect app at your mobile and login your account;
- (2) Click **View My Shared Devices**, all the accounts that this device has been shared to would be displayed.



(2) Click  to select the account you want to stop sharing. You can also disable all the sharing.



(3) If you disable all the sharing, it would look like this:



## 2: How to manage my shared device via web portal

Steps:

(1) Click to check all the accounts that this device has been shared to. The could only be seen when there is a share under your device.

**Device Management** Device Serial No. Search by Device Serial No. Add

Device Domain	Device Serial No.	IP/Port No.	Status	Device Operation
523307819	523307819	115	Offline	
623050060	623050060	183	Offline	
650722192	650722192	0.64/87	Online	

**650722192 is shared to the accounts:** Delete All

8618	36	
3606	.com	

(2) Click to select the accounts you want to stop sharing. You can select one account or several accounts.

**650722192 is shared to the accounts:** Delete All

86181001911	
360628163@	

**Delete Share Account**

Sure to delete the shared account?

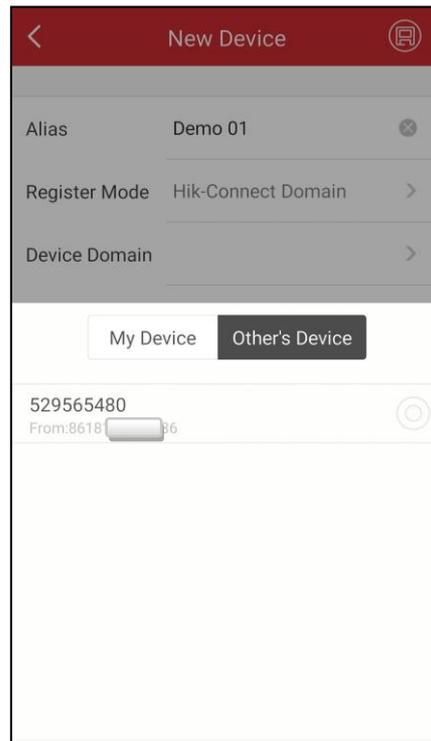
Cancel OK

# How to manage the device shared by others

## 1: How to manage the shared device by others via app

Steps:

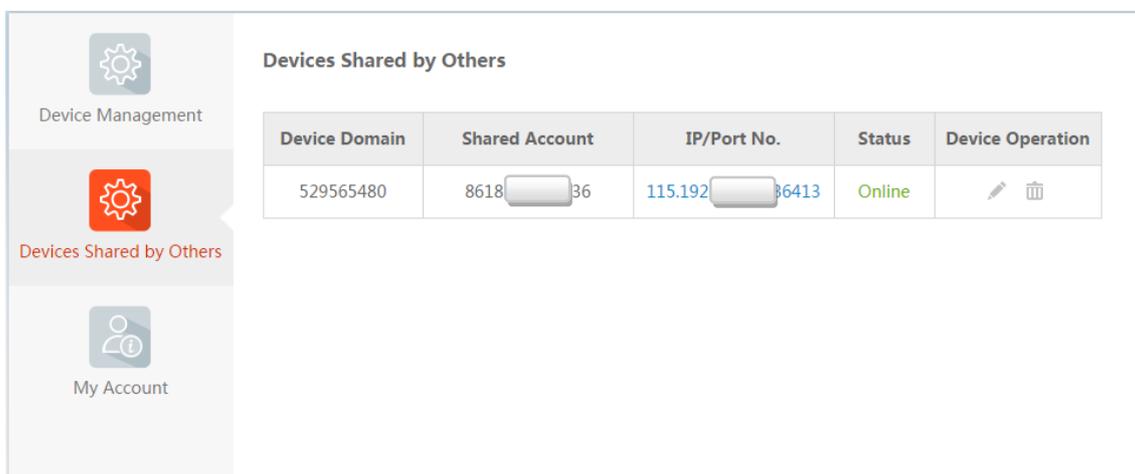
- (1) Run Hik-Connect app at your mobile and login your account;
- (2) Go to Domain tab-> click **Manual Adding**-> select Register Mode as **Hik-Connect Domain**->go to **Device Domain**, then you can find the device shared by others. Together with the shared device are the device domain name & the account which shares this device.



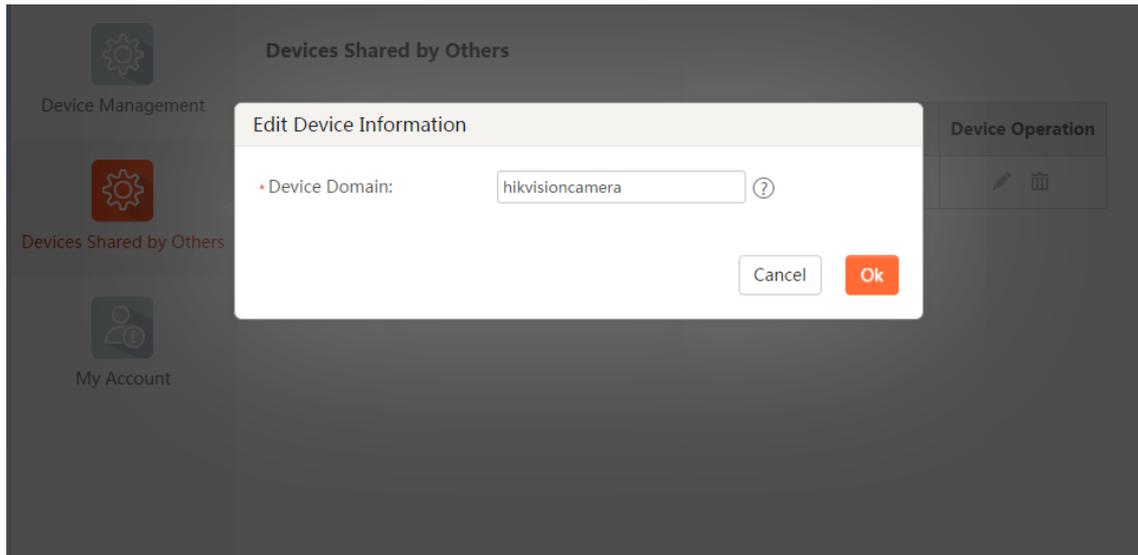
## 2: How to manage the device shared by others via web portal

Steps:

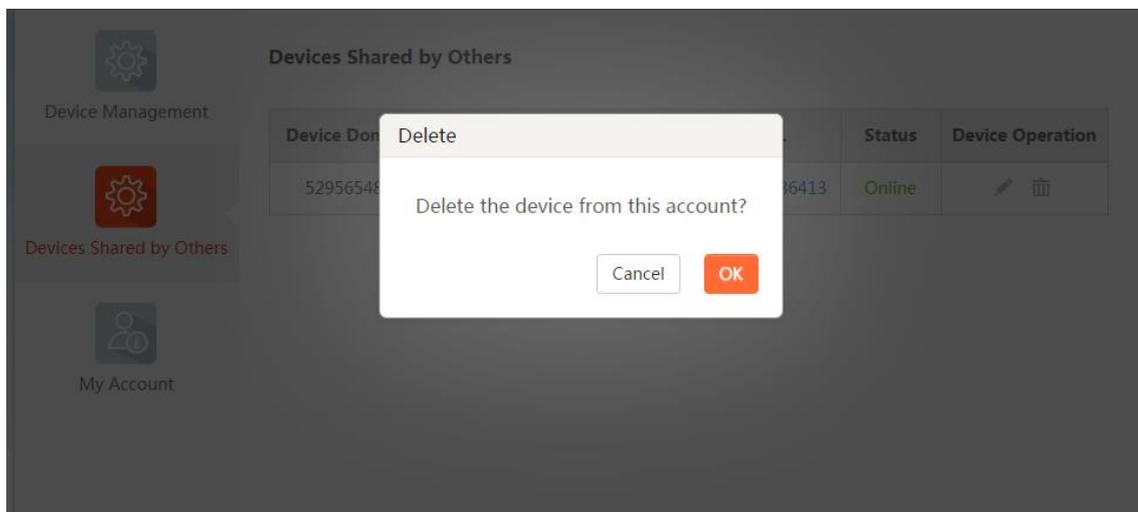
- (1) If your account receive a share, there will be an **Added Device** column on web browser.



(2) Click **Edit** to edit the device domain.



(3) Click to delete the device that others shared to your account.



## FAQ

Q: If I delete the account I shared to or cancel the share of my device, what will happen to the receiver?

A: On [www.hik-connect.com](http://www.hik-connect.com), the device shared by others will disappear. On Hik-Connect APP, the device domain under **Other Device** in Hik-Connect domain will disappear. However, if you've added the shared device by Hik-Connect domain name to **Device tab**, it won't be deleted; but you can't access or get the stream of this device anymore once its external IP or ports is changed.

Q: Someone shared his device to my account, could I just live view on Hik-Connect tab and receive alarm push on alarm tab?

A: No, currently, you have to add it to **Device tab** by its domain name in order to live view or watch the playback.

Q: How to make sure the device domain name I shared to other accounts is accessible?

A: If you could access the device by its Hik-Connect domain name or external IP and ports, other accounts receiving your share could, too.

<b>Title:</b>	How to use Hik-Connect Share function	<b>Version:</b>	v1.2	<b>Date:</b>	3/22/2017
<b>Product:</b>	Cameras, NVRs, DVRs	<b>Page:</b>	9 of 9		



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