DDNS
Dynamic Domain Name Server

Notice on the Discontinuation of iVMS–4500 Software and HiDDNS Service

Dear customer,

Thank you for your long–term support to Hikvision.

Hikvision plans to discontinue the iVMS–4500 software and HiDDNS service from February 15, 2022. We sincerely apologize for the inconvenience caused to you.

The impact of the service discontinuation: the www.hiddns.com website will be closed. The HiDDNS domain service cannot be used. The iVMS–4500 installed on the mobile phone can continue to be used but cannot be upgraded.

As alternative solutions, Hikvision has launched Hik–Connect App in 2016 and Hik–ProConnect platform in 2020. We will continue to upgrade these products according to user needs and feedback.

If you are an end–user who is using iVMS–4500 App and HiDDNS services, you can add the device to Hik–Connect for further use.
Click here to view the introduction of Hik–Connect.
Click here to see how to add devices to Hik–Connect.
Access the following link to download Hik–Connect App: https://appstore.hikvision.com. You can also scan the following QR code to download.

If you are an installer who is using iVMS–4500 App and HiDDNS services, you can add devices to Hik–ProConnect portal and App to provide remote operation, maintenance and management services for your customers.
Click here to view the introduction of Hik–ProConnect.
Click here to see how to add devices to Hik–ProConnect.
Visit Hik–ProConnect Portal: www.hik–proconnect.com.
Download Hik–ProConnect App: https://appstore.hikvision.com. You can also scan the following QR code to download.

If you have any questions, please contact support@hikvision.com or our local technicians.

Hikvision Digital Technology Co., Ltd
Hangzhou, China

I have read

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